



Web Threat Shield Windows Store App User Guide

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WSA Web Threat Shield Windows Store App User Guide

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Chapter 1: WSA Web Threat Shield Windows Store App User Guide

To get started using the Web Threat Shield Windows Store App User Guide, see the following topics:

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Web Threat Shield Windows Store App User Guide Overview

Web Threat Shield Windows Store App blocks known threats encountered on the Internet and displays a warning. The Web shield maintains information on more than 200 million URLs and IP addresses to comprise the most accurate and comprehensive data available for classifying content and detecting malicious sites.

To obtain Web Threat Shield for Edge browsers, continue with [*Downloading and Installing the Web Threat Shield Windows Store App on page 3.*](#)

Downloading and Installing the Web Threat Shield Windows Store App

Microsoft requires all the extensions that need to be enabled on the Edge browser to be provided through a Microsoft Store app. For all other browsers such as Chrome, Firefox, or Internet Explorer, the extensions are installed automatically along with the WSA installation,

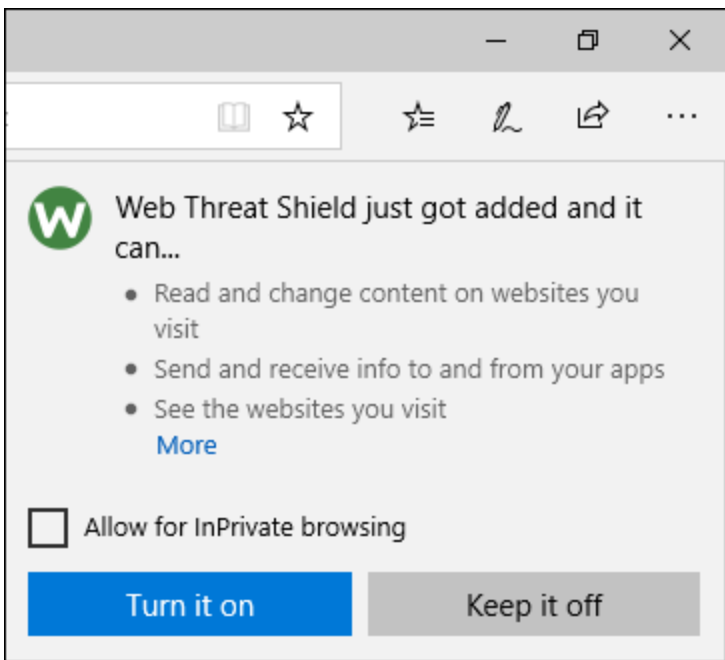
If you would also like to be protected on the Edge browser, then you will need to take an additional step of installing the app, which allows you to install the Web Threat Shield extension for Edge.

- [If you have the SecureAnywhere Complete edition, you can download the Web Threat Shield Windows Store app.](#)
- [If you do not have the SecureAnywhere Complete edition, you must purchase a keycode for the app, and then download the Web Threat Shield Windows Store app.](#)

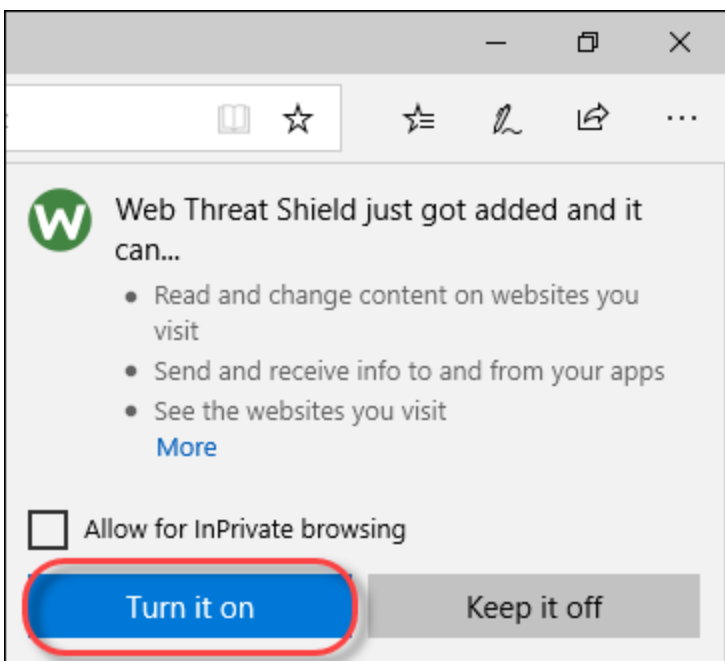
To download if you have SecureAnywhere already installed:

1. If you have SecureAnywhere Complete installed, you will be notified to install the Web Threat Shield Windows Store app.
2. Download and install the app.

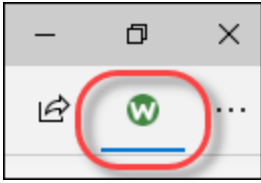
The Web Threat Shield window displays.



3. Click the **Turn it On** button.



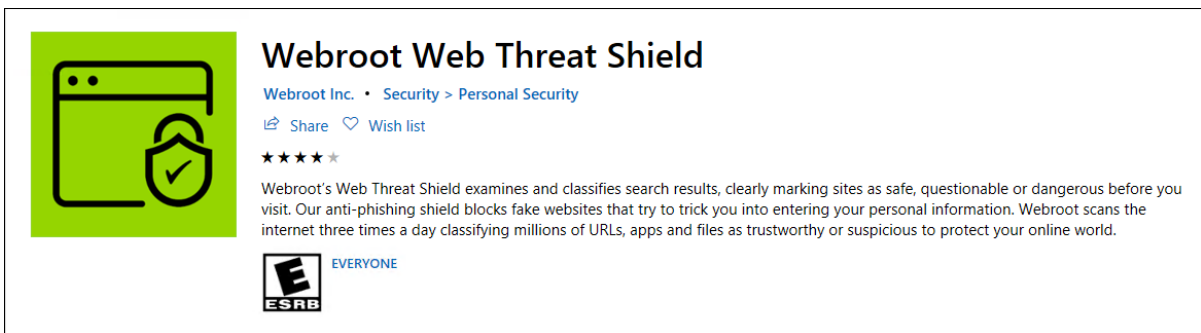
4. In the upper right corner, the Web Threat Shield icon displays to indicate that the app is turned on.



5. For more information, see [Understanding Filter Results on page 10](#)

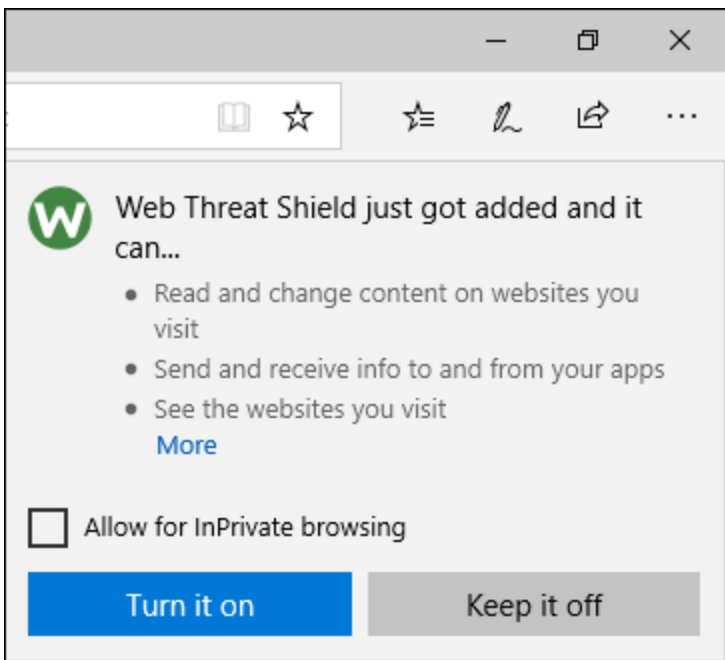
To download if you don't have SecureAnywhere already installed:

1. Purchase a SecureAnywhere keycode.
2. Go to the Microsoft store and search for the Web Threat Shield Windows Store app.

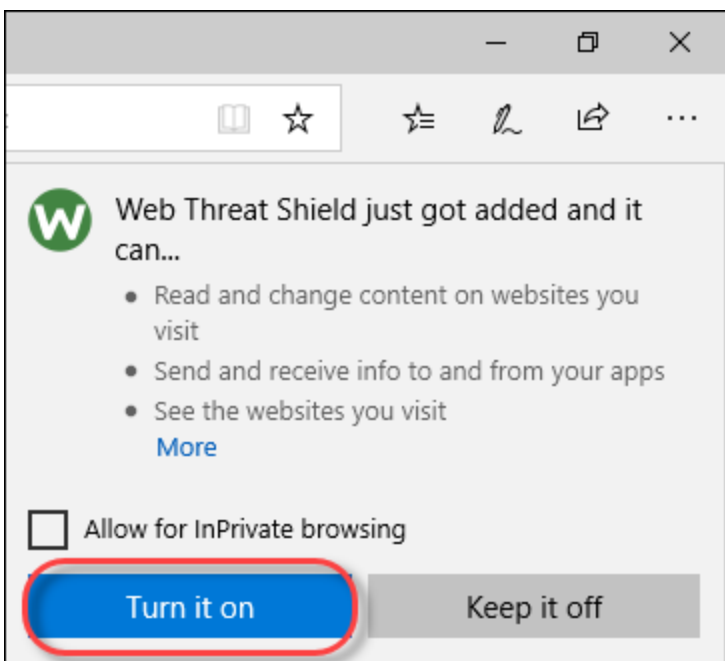


3. Download the app.

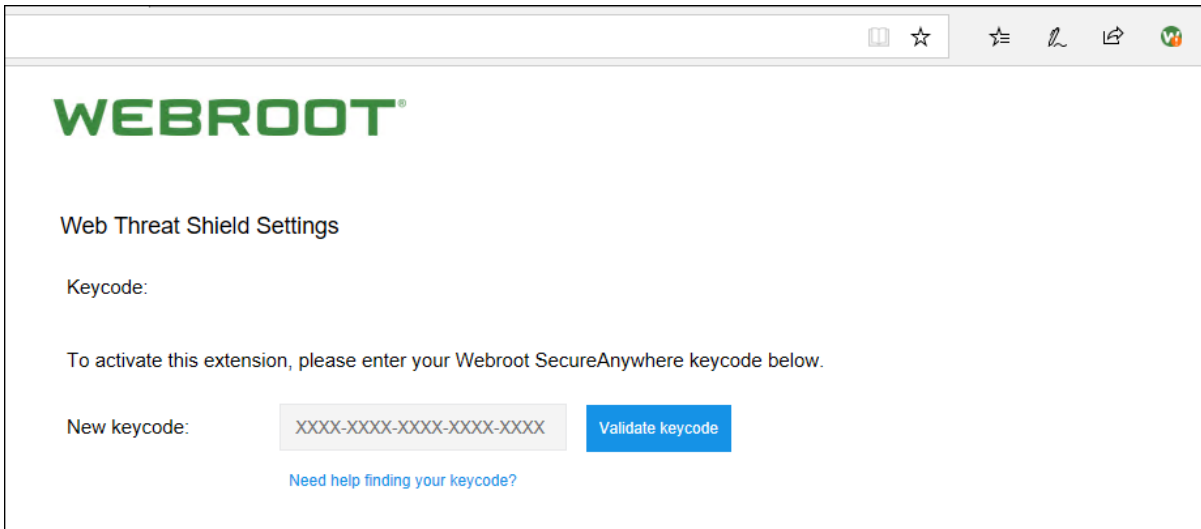
The Web Threat Shield window displays.



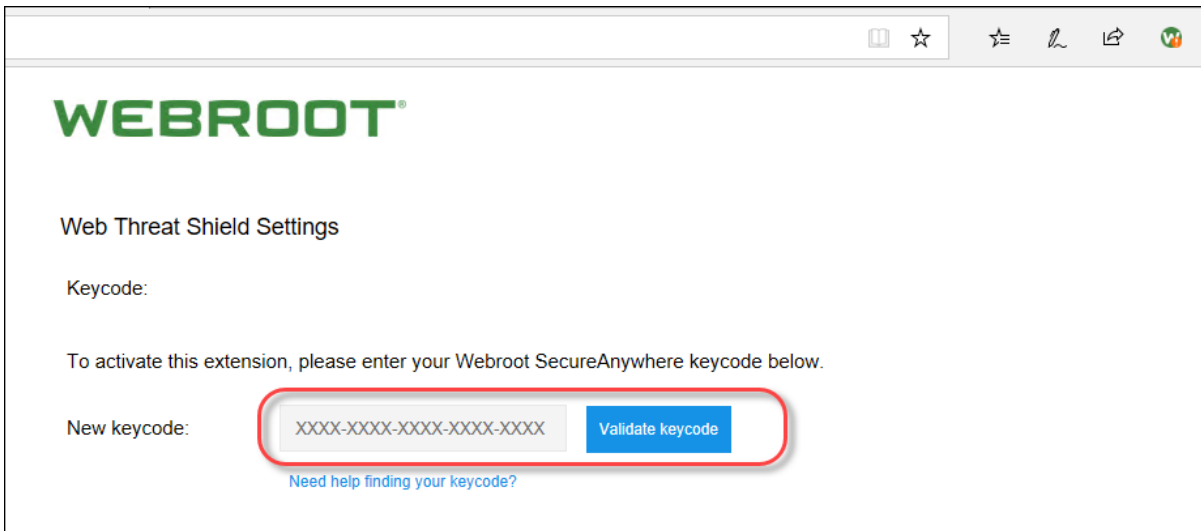
4. Click the **Turn it on** button.



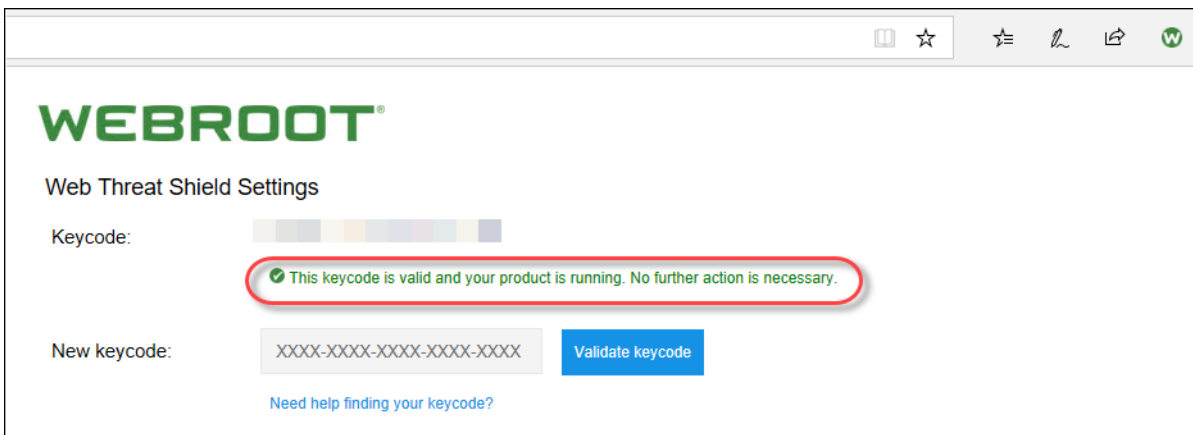
The Web Threat Shield Settings displays, with an orange exclamation point over the Web Threat Shield icon.



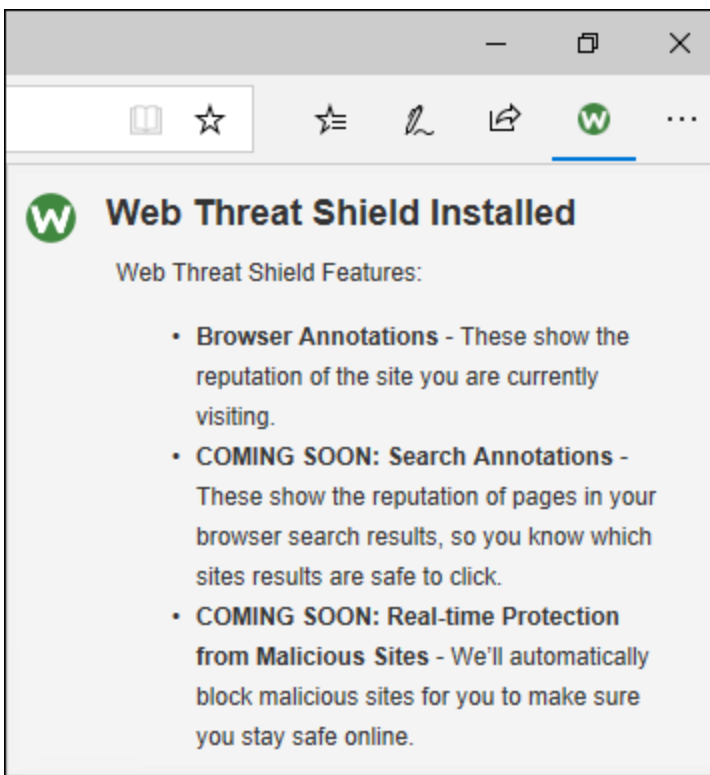
5. In the New keycode field, enter your keycode, then click the **Validate keycode** button.



Webroot validates your keycode.



In the upper right corner, the Web Threat Shield icon displays and the Web Threat Shield window displays.



6. Click anywhere to close the window.
7. For more information, see [Understanding Filter Results on page 10](#).

Understanding Filter Results

When you run an Internet query such as a Google search, Web Threat Shield displays icons and messages that give you safety information about each website returned as a result of the search.




This topic contains three types of information:

- [What happens when you run an internet search.](#)
- [What happens when you are in a site.](#)
- [What happens when you encounter a block page.](#)


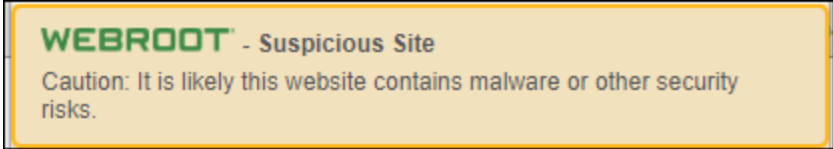
When You Run an Internet Search

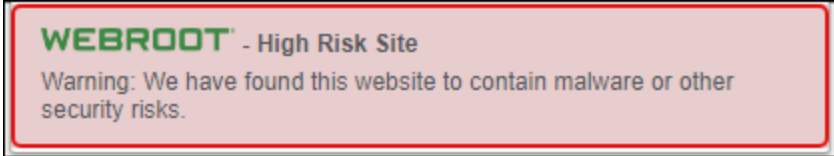
When you run an Internet search, you get a list of potential websites that match your search.

To the left of each website that is listed as a result of your search, the icon displays indicating the safety level of each site. The following table describes those icons.

ICON	DESCRIPTION
	Trustworthy. It's safe to go ahead.
	Caution. This site may contain content that could affect your online security.
	Malicious. This site contains malware or other security risks.

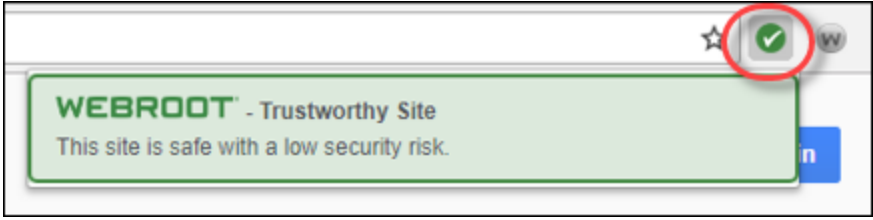
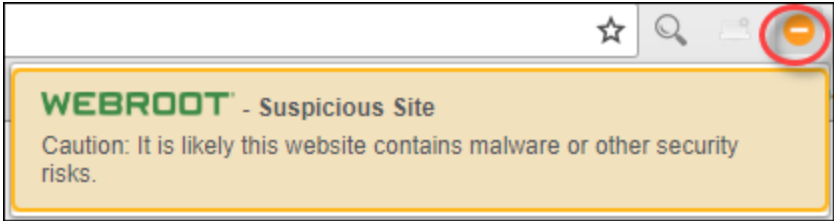
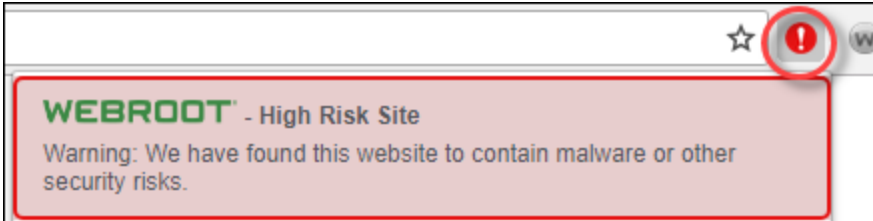
If you hover over each icon, a message displays with additional information. The following table describes those messages.

MESSAGE	DESCRIPTION
	<p>Trustworthy. It's safe to go ahead.</p> <p>These are w known sites with strong security practices, and rarely exhibit characteristics that expose you to security risks. There is a very low probability that you will be exposed to malicious links or payloads.</p>
	<p>Caution. This site may contain content that could affect your online security.</p> <p>These are generally benign sites, but have exhibited some characteristics that suggest security risk. There is some probability that you will be exposed to malicious links or payloads.</p>

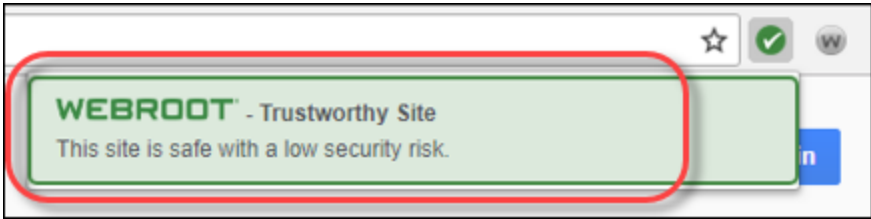
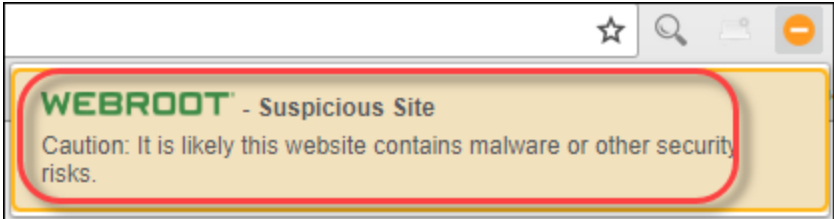
MESSAGE	DESCRIPTION
	<p>Malicious. This site contains malware or other security risks.</p> <p>These are high risk sites. There is a high probability that you will be exposed to malicious links or payloads.</p>

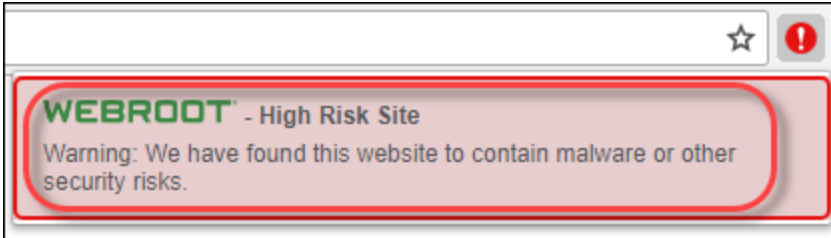
When You Are In A Site

When you are in a site, in the upper right corner, an icon displays indicating the safety level of each site. The following table describes those icons.

ICON	DESCRIPTION
	<p>Trustworthy. It's safe to go ahead.</p>
	<p>Caution. This site may contain content that could affect your online security.</p>
	<p>Malicious. This site contains malware or other security risks.</p>


If you hover over each icon, a message displays with additional information. The following table describes those messages

MESSAGE	DESCRIPTION
 A screenshot of a browser's address bar showing a security notification. The notification is a green rounded rectangle with a red border. It contains the text: "WEBROOT™ - Trustworthy Site" and "This site is safe with a low security risk." The browser interface includes a star icon, a green checkmark, and a "w" icon.	<p>Trustworthy. It's safe to go ahead.</p> <p>These are well known sites with strong security practices, and rarely exhibit characteristics that expose you to security risks. There is a very low probability that you will be exposed to malicious links or payloads.</p>
 A screenshot of a browser's address bar showing a security notification. The notification is a yellow rounded rectangle with a red border. It contains the text: "WEBROOT™ - Suspicious Site" and "Caution: It is likely this website contains malware or other security risks." The browser interface includes a star icon, a magnifying glass, a folder icon, and a red minus sign.	<p>Caution. This site may contain content that could affect your online security.</p> <p>These are generally benign sites, but have exhibited some characteristics that suggest security risk. There is some probability that you will be exposed to malicious links or payloads.</p>


MESSAGE	DESCRIPTION
	<p>Malicious. This site contains malware or other security risks.</p> <p>These are high risk sites. There is a high probability that you will be exposed to malicious links or payloads.</p>

When You Encounter a Block Page

If you proceed to a site when the icon and the message indicate that it is a high risk site, then, based on Webroot's web filtering function, the website is classified as malicious and the following block page displays.



Warning: This is a High Risk Site

 Webroot has blocked the website you are trying to access for your protection:
http://www.wordbyletter.com/

Detected Malicious Site
This site might contain links to viruses or other malicious software programs that can capture personal information or corrupt files on your computer.

[Go back to safety](#)

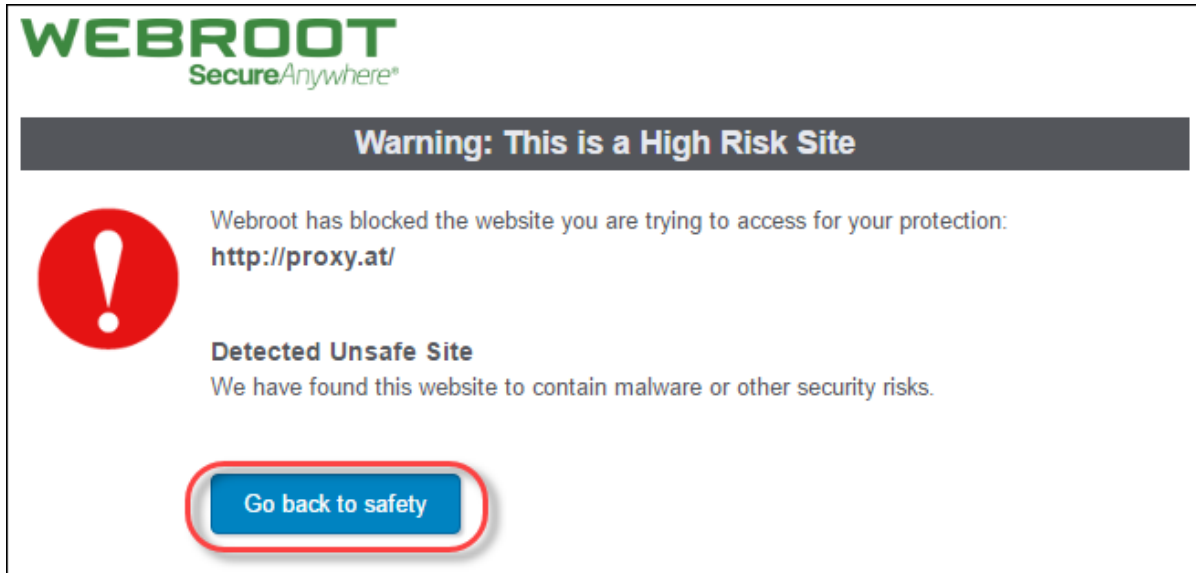
Request a review of the security rating for this website.

[Request Review](#)

[Unblock page and continue](#) (This is not advised based on our security information.)

You can do one of three things:

- Click the **Go back to safety** button, and you will be returned to your Internet search.



- Click the **Request Review** button to have Webroot another look at the reputation of the website that's been blocked. For more information, see [Requesting a Website Review on page 20](#).

WEBROOT
SecureAnywhere®

Warning: This is a High Risk Site

Webroot has blocked the website you are trying to access for your protection:
<http://www.wordbyletter.com/>

Detected Malicious Site
This site might contain links to viruses or other malicious software programs that can capture personal information or corrupt files on your computer.

[Go back to safety](#)

Request a review of the security rating for this website.

[Request Review](#)

[Unblock page and continue](#) (This is not advised based on our security information.)

- Click the **Unblock page and continue** link; the block page disappears and the site you want to view displays.



Warning: This is a High Risk Site



Webroot has blocked the website you are trying to access for your protection:
<http://www.wordbyletter.com/>

Detected Malicious Site

This site might contain links to viruses or other malicious software programs that can capture personal information or corrupt files on your computer.

[Go back to safety](#)

Request a review of the security rating for this website.

[Request Review](#)

[Unblock page and continue](#) (This is not advised based on our security information.)

Requesting a Website Review

When you are browsing the internet, you might encounter a block page. This block page displays because the site you are going to is classified as malicious, according to Webroot.

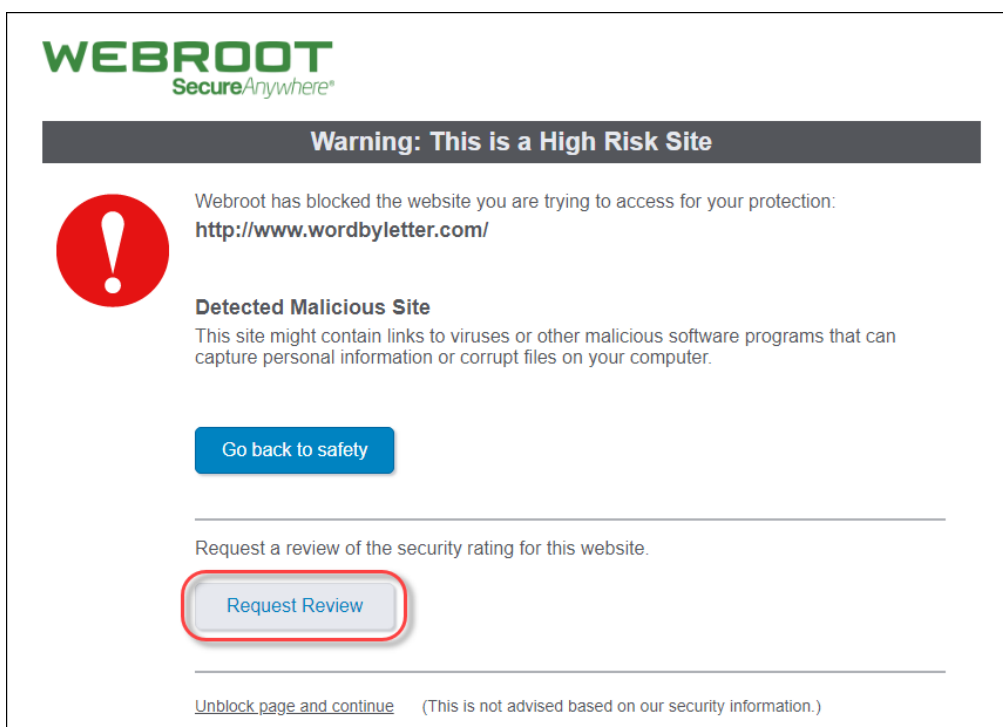
As described in the [Understanding Filter Results on page 10](#) topic, you can do either of the following things:

- You can click the Return to safety button.
- You can click the Unblock page and continue link.

However, if you feel that the website has been incorrectly classified, then you can follow this procedure to have Webroot review the website and potentially reclassify it.

To request a website review:

1. On the block page, click the **Request Review** button.



The block page expands.



Warning: This is a High Risk Site



Webroot has blocked the website you are trying to access for your protection:
http://proxy.at/

Detected Unsafe Site

We have found this website to contain malware or other security risks.

[Go back to safety](#)

Request a review of the security rating for this website.

[Request Review](#)

Thank you for taking the time to help improve Webroot security.

By pressing the Submit button below, you will send us all the information we need to take a second look at the reputation of **http://proxy.at/**

Additional comments on the site are appreciated:

You may provide your email address so that our analysts can get back to you with questions and the status of your request. Your email will only be used for communicating regarding this request.

[Submit](#)

[Unblock page and continue](#) (This is not advised based on our security information.)



2. Do any of the following:
 - Click the **Submit** button to automatically send information about the website to Webroot.
 - Enter information in the field that displays and then click the **Submit** button.

In either case, you can determine whether or not you want to include your email address, if you want to allow us to contact you regarding your request.

3. After you click the **Submit** button, Webroot will take a second look at the reputation of the website and determine whether the website should be reclassified.
-

Chapter 2: WSA Web Threat Shield Windows Store App Support

To learn more about Webroot's support options and other resources, see the following topic:

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Accessing Technical Support

Webroot offers a variety of support options. You can do any of the following:

- [Is your Webroot subscription through Best Buy? Click here for additional support options.](#)
 - [Look for the answer in our knowledgebase and FAQs.](#)
 - [Look for the answer in our online documentation.](#)
 - [Enter a help ticket.](#)
 - [Connect to the Webroot Security forum.](#)
-

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