Mobile SecureWeb for iOS User Guide
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*Mobile SecureWeb for iOS User Guide*

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Chapter 1: WSA Mobile SecureWeb for iOS User Guide

For information on how to use Mobile SecureWeb for iOS, see the following topics:

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About Trusted Sites .................................................................................................... 97
Webroot's SecureWeb for the iPhone, iPad, and iPod Touch offers an advanced web browser with extended security features. SecureWeb gives you the freedom to shop and bank online — all with the confidence that while using your device your identity will be protected from phishing sites, and you can determine the safety of the websites you are visiting, as well as securely access passwords for your favorite sites across all your devices.

**Note:** Secure password management is only available for customers with a subscription for Webroot SecureAnywhere Complete or SecureAnywhere Internet Security Plus.
System Requirements for iOS

The following describes the system requirements for using Mobile SecureWeb functionality on an iOS device.

Operating Systems

- iOS 10 or later.

Devices

- Compatible with iPhone®, iPod Touch®, and iPad® mobile digital devices.
Using Secure Web Browsing

SecureWeb allows you to safely surf the Internet by blocking malicious websites from loading before you access them.

For more information, see:

- Using the Toolbar on page 8
- Using Tabbed Browsing on page 10
- Setting Web Protection Levels on page 11
- Setting Search Settings on page 18

To use secure web browsing:

1. From your device's Home panel, tap the SecureWeb button.

A browser displays with SecureWeb enabled.
2. Use the browser to open websites.

   If you attempt to open a website that is at high risk for malicious or phishing behavior, an alert panel gives you the following notice:

   - **Continue to the site** — Ignore the alert and proceed to the site. Since this is a suspicious website, Webroot will alert you each time you attempt to open this website.

   - **Never block this site** — Ignore the alert and proceed to the site. SecureWeb remembers your decision and does not alert you again when you attempt to open this website. If you select this option, the site is added to your list of Trusted Sites. For more information, see *About Trusted Sites on page 97*.

   - **Go back** — Do not open the site. We recommend that you do not access sites that are categorized as potentially malicious.

   ![Suspicious Website Blocked](image)

   **Note:** These notices are determined by both your web protection levels. The higher your web protection levels, the more the system will give you notification about potential threats that you must deal with manually.
3. When the website opens, SecureWeb classifies each site as follows:

<table>
<thead>
<tr>
<th>REPUTATION</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="green-check.png" alt="Green Check" /></td>
<td><strong>Trustworthy</strong>&lt;br&gt;These are well known sites with strong security characteristics. There is a very low risk that the user will be exposed to malicious links or payloads.</td>
</tr>
<tr>
<td><img src="green-check.png" alt="Green Check" /></td>
<td><strong>Low Risk</strong>&lt;br&gt;These are benign sites, and rarely exhibit characteristics that expose the user to security risks. There is a low risk of malicious links or payloads.</td>
</tr>
<tr>
<td><img src="red-exclamation.png" alt="Red Exclamation" /></td>
<td><strong>Moderate Risk</strong>&lt;br&gt;These are generally benign sites, but have exhibited some characteristics that suggest security risk. There is some predictive risk that the user will be exposed to malicious links or payloads.</td>
</tr>
</tbody>
</table>
## REPUTATION

<table>
<thead>
<tr>
<th>REPUTATION</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Suspicious" /></td>
<td><strong>Suspicious</strong>&lt;br&gt;These are suspicious sites. There is a higher than average predictive risk that the user will be exposed to malicious links or payloads.</td>
</tr>
<tr>
<td><img src="image" alt="High Risk" /></td>
<td><strong>High Risk</strong>&lt;br&gt;These are high risk sites. There is a high predictive risk that the user will be exposed to malicious links or payloads.</td>
</tr>
</tbody>
</table>
Using the Toolbar

To use the toolbar:

1. SecureWeb includes a toolbar at the top of the browser for easier navigation.

2. On the toolbar, use any of the following functions:

<table>
<thead>
<tr>
<th>FUNCTION</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Back and Forward Arrows</td>
<td></td>
</tr>
</tbody>
</table>

Displays the previous or the next open web page.

- Tap the **Back** arrow to go to the previous web page.
- Tap the **Forward** arrow to go to the next web page.

**Note:** For information about how to use the Back and Forward arrows to view your browsing history, see *Viewing Your Browsing History on page 65*.

| Action Button |

Displays the Action menu. For more information see any of the following:

- *Emailing Website Links on page 73*
- *Printing With AirPrint*
- *Adding Websites to Your Favorites List on page 77*
- *Setting Default Home Pages on page 75*
<table>
<thead>
<tr>
<th>FUNCTION</th>
<th>DESCRIPTION</th>
</tr>
</thead>
</table>
| Add Tabs Button | Opens additional tabs for continued browsing.  
*Note:* On an iPhone, the Add Tabs button is not in the toolbar. It can be accessed from Tab Management. |
| Tabs Button | Allows you to view, select, or close existing tabs. |
| Webroot Button | Displays the SecureWeb menu, where you can either view information or make changes to the following settings:  
- Trusted Sites; for more information see *About Trusted Sites on page 97*  
- History; for more information, see *Viewing Your Browsing History on page 65*  
- Web Protection; for more information, see *Setting Web Protection Levels on page 11*  
- Search Settings; for more information, see *Setting Search Settings on page 18*  
- Form Fills; for more information, see *Using Form Fill Profiles on page 45*  
- Sites and Passwords; for more information, see *Using Password Management on page 27* |
Using Tabbed Browsing

To use tabbed browsing:

1. Depending on the device you are using, do one of the following to use tabbed browsing:
   - **On an iPad** — Tap the + (plus) button in the toolbar; the system displays a new tab beneath the address bar.
   - **On an iPhone** — Tap the Tab button in the toolbar, which is located at the bottom of the window. The system displays a + (plus) button; tap the + (plus) button; the system displays a new tab beneath the address bar.

2. Do either of the following:
   - Tap the tab for the website you want to open.
   - Tap the green X for the website you want to close.
Setting Web Protection Levels

To set web protection levels:

1. From the toolbar, tap the Webroot button.

The SecureWeb menu displays.
WSA Mobile SecureWeb for iOS User Guide

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2. Tap the **Web Protection** button.

The Web Protection menu displays.
Web Protection

Block malicious sites: off

Browser protection level:

- Normal (Recommended)
- High
- Very High
3. Do either of the following:
   - To block malicious sites, slide the **Block malicious sites On/Off** toggle to the right to turn it on.
   - If you do not want to block malicious sites, slide the **Block malicious sites On/Off** toggle to the left to
turn it off.

4. If you have turned the Block malicious sites On/Off toggle on, set your browser protection level by tapping one of the following:
   - **Normal (Recommended)** — Block sites that are very likely to present a security risk.
   - **High** — Block suspicious and very risky sites. These sites have a higher than average probability of security risk.
   - **Very High** — Block sites exhibiting at least some characteristics that suggest security risk. This may block many benign sites.
Web Protection

Block malicious sites

Browser protection level:

- Normal (Recommended)
- High
- Very High
Setting Search Settings

To set search settings:

1. From the toolbar, tap the Webroot button.

The SecureWeb menu displays.
2. Tap the **Search Settings** button.

The Search Settings menu displays.
3. To set a default search engine, tap **Search Engine**, then tap the name of the search engine you want as your default.
4. Do either of the following:
   - To turn safe search on and enable your default search engine to remove adult content from search results, slide the **Safe Search On/Off** toggle to the right.
   - To turn safe search off, slide the **Safe Search On/Off** toggle to the left.

   **Note:** Safe search helps you manage your online experience by screening sites that might contain explicit content and removing them from your search results.
5. Do one of the following to determine whether or not to display trust level indicators for your search results:
To display trust level indicators, slide the Show Trust Level On/Off toggle to the right.

To not display trust level indicators, slide the Show Trust Level On/Off toggle to the left.

**Show Trust Level On**

[Image of WSA Mobile SecureWeb for iOS User Guide - 24 -]

**Show Trust Level Off**

[Image of WSA Mobile SecureWeb for iOS User Guide - 24 -]
When the website opens, SecureWeb classifies each site as follows:

<table>
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<td><strong>Moderate Risk</strong></td>
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<tr>
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<tr>
<td>REPUTATION</td>
<td>DESCRIPTION</td>
</tr>
<tr>
<td>------------</td>
<td>-------------</td>
</tr>
</tbody>
</table>
| ![Suspicious](image) | **Suspicious**  
These are suspicious sites. There is a higher than average predictive risk that the user will be exposed to malicious links or payloads. |
| ![High Risk](image) | **High Risk**  
These are high risk sites. There is a high predictive risk that the user will be exposed to malicious links or payloads. |
Using Password Management

SecureWeb allows you to launch password-managed sites and automatically populate your personal data into website forms.

To use password management on your iOS device, you must first define password-managed sites. For more information, see Working With Passwords in the WSA Management Website User Guide.

Note: Secure password management is only available for customers with a subscription for Webroot SecureAnywhere Complete or SecureAnywhere Internet Security Plus.

This topic contains the following procedures:

- Using Password Management
- Logging Out of Password Management

To use password management:

1. From your device's Home panel, tap the SecureWeb button.

A browser displays with SecureWeb enabled.
2. From the main menu, tap the **Webroot** button.

The main menu displays.
3. Tap the **Login Action** button to the right of the text that states Sign in for password & form fills.

The Login to Password Management window displays.
4. In the Username field, enter your username; your user name is the email address associated with your Password Management account.
5. To save your username for future use, slide the **Save username** toggle to the right. This step is optional.

6. In the Password field, enter the password associated with your Password Management account.
7. When you're ready, tap **Login**.

The system displays the SecureWeb main menu, indicating that you are now logged in.
8. Tap the **Sites & Passwords** button.

The **Sites & Passwords** menu displays.
Charles Dickens - Wikipedia, the free encyclop...

Google

National and Local Weather Forecast, Hurrican...

Oliver Twist - Wikipedia, the free encyclopedia

The GrowHaus
9. Tap the **Key** button.

![Screen capture of My Sites and Passwords](image)

Charles Dickens - Wikipedia, the free encyclop...
Google
National and Local Weather Forecast, Hurrican...
Oliver Twist - Wikipedia, the free encyclopedia
The GrowHaus

The system displays a list of those sites where you have set up password management.
Note: To use password management on your iOS device, you must first define password-managed sites. For more information, see Updating Password-Managed Sites in the WSA PC User Guide.
10. To have SecureWeb display only your password favorites, slide the **Only show password Favorites** toggle to the right.
11. To load one of the sites, tap the appropriate site name.

The site opens and one of the following occurs:

- If you specified auto-login for that site, SecureWeb automatically logs you in.
- If you did not specify auto-login, SecureWeb automatically populates your information.
To log out of Password Management:

1. Within SecureWeb, tap the **Webroot** button.

   ![Webroot button]

   The main menu displays.
2. Tap the **Logout** button to the right of your username, which is an email address.

You are now logged out of Password Management.
Sign in for passwords & form fills

- Trusted Sites
- History
- Web Protection
- Search Settings
- Sites & Passwords
- Form Fills
Using Form Fill Profiles

You can use SecureWeb for iOS to populate web forms with personal information that you commonly enter in fields, including your name, address, and credit card information.

For example, you may want to create a personal profile with all your contact information, and several profiles for each credit card you use for Internet shopping. Then you can use a personal profile to populate your name and address in the fields, and another profile to populate your credit card information.

**Note:** Before you can populate web fields with personal information, you must first create a Form Fill profile. You can create Form Fill profile from the website browser or from the Passwords page of your SecureAnywhere account. For more information, see Using Form Fill Profiles in the WSA Management Website User Guide.

**Note:** Secure password management is only available for customers with a subscription for Webroot SecureAnywhere Complete or SecureAnywhere Internet Security Plus.

To use a form fill profile:

1. While logged in to SecureWeb, open a website that requires you to enter personal information into fields such as a name, address, credit card, etc.
2. Tab the Webroot button.

The SecureWeb menu displays.
3. Tap **Form Fills**.

The Form Fills menu displays.
4. For the website that you opened, tap the profile that applies.

    SecureWeb populates the appropriate information, and you are now logged in to the website.
Using Bookmarks

This topic describes how to do the following in SecureWeb:

- Adding Bookmarks
- Opening Bookmarked Sites
- Deleting Bookmarks

To add a bookmark:

1. While signed in to SecureWeb, open the website you want to bookmark.

2. To do this, enter the URL and tap the **Go** button.

The website you entered opens.
3. From the menu, tap the **Action** button.

The Action menu displays.
4. Tap **Add to Bookmarks**.

The website you bookmarked displays in the Sites & Passwords list.
To open a bookmarked site:
1. Access your list of bookmarks by tapping the **SecureWeb** button.

The main menu displays.
Chapter 1: WSA Mobile SecureWeb for iOS User Guide
2. Tap the **Sites & Passwords** button.

The Sites & Password list displays.
Chapter 1: WSA Mobile SecureWeb for iOS User Guide

My Sites and Passwords

Charles Dickens - Wikipedia, the free encyclop...

Google

National and Local Weather Forecast, Hurrican...

Oliver Twist - Wikipedia, the free encyclopedia

The GrowHaus

- Wikipedia - Google Search
- Wikipedia - Google Search
- Wikipedia - Google Search

- Wikipedia - Google Search
- Wikipedia - Google Search
3. In the list, tap the name of the website to open it.

The website you selected opens.
To delete a bookmark:
1. Access your list of bookmarks by tapping the SecureWeb button.

The main menu displays.
Chapter 1: WSA Mobile SecureWeb for iOS User Guide
2. Tap **Sites & Passwords**.

The Sites & Passwords list displays.
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My Sites and Passwords

Charles Dickens - Wikipedia, the free encyclop...

Google

National and Local Weather Forecast, Hurricane...

Oliver Twist - Wikipedia, the free encyclopedia

The GrowHaus

Google - Google Search

Google - Google Search

Google - Google Search
3. Left-swipe the bookmark you want to delete, then tap the **Delete** button.

SecureWeb deletes the website from your bookmarks.
Viewing Your Browsing History

This topic contains the following procedures:

- Viewing Your Browsing History Using SecureWeb
- Viewing Your Browsing History Using the Back and Forward Arrows

To view your browsing history using SecureWeb:

1. While logged in to SecureWeb, tap the Webroot button.

The SecureWeb menu displays.
2. Tap **History**.

The History list with your most recently visited websites, displays.
3. Review as needed.
4. To clear the list, tap **Clear**.

The Clear menu displays.
5. Tap any of the following as needed:
   - **Clear History** — Deletes your browsing history.
   - **Clear Cache** — Deletes your cache memory.
   - **Clear Cookies** — Deletes cookies. For more information, see [All About Cookies](#).
   - **Clear All** — Deletes browsing history, cache memory, and cookies.
   - **Cancel** — Closes the Clear menu.

To view browsing history using Forward and Back arrows:

1. While logged into SecureWeb, and after having visited several websites, press and hold either the Forward arrow or the Back arrow.
- The Back arrow displays a list of websites that you have recently visited within a single tab.
- The Forward arrow displays the website that you were just viewing.
Emailing Website Links

To email a website link:

1. While logged in to Secure Web, open a website whose URL you want to email.
2. From the toolbar, tap the **Action** button.

The Action menu displays.
3. Tap the Mail button.

The system opens a new email with the link pasted into the body of the email.
Setting Default Home Pages

To set a default home page:

1. Inside of SecureWeb, open a website that you want to set as your home page.
2. From the toolbar, tap the Action button.

The Action menu displays.
3. Tap the **Set as homepage** button.

The current site that you are on when you tapped the Set as homepage button is now your default home page.
Adding Websites to Your Favorites List

This topic contains procedures for how to:

- Adding Websites to Your Favorites List
- Viewing a List of Your Favorite Websites

To add a website to your favorites list:

1. While logged in to SecureWeb, open a website that you want to add to your favorites list.
2. From the toolbar, tap the Action button.

The Action menu displays.
3. Tap the **Add to favorites** button.

The website that you are on is added to your favorites list.

**To view your favorites list:**

1. While logged in to SecureWeb, tap the **Webroot** button.

   ![Add to Bookmarks](image)

   The SecureWeb menu displays.
Chapter 1: WSA Mobile SecureWeb for iOS User Guide

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2. Tap **Sites & Passwords**.

The Sites and Passwords panel displays, with the Sites tab active, and your favorite websites listed.
Chapter 1: WSA Mobile SecureWeb for iOS User Guide

My Sites and Passwords

- Charles Dickens - Wikipedia, the free encyclopedia
- Google
- National and Local Weather Forecast, Hurricane
- Oliver Twist - Wikipedia, the free encyclopedia
- The GrowHaus
- Google - Google Search
- Google - Google Search
- Google - Google Search
Printing With AirPrint

You can print from your iOS device to any AirPrint-enabled printer. While printing, you can also view or cancel a print job.

This topic contains three procedures:

- Printing With AirPrint
- Viewing Print Jobs
- Canceling Print Jobs

To print with AirPrint:

1. Tap the Action button.

The Action menu displays.
2. Tap Print.
3. Tap **Select Printer** and select an AirPrint-enabled printer.

4. If you don’t see your printer, make sure that:
   - Your iOS device and your printer are connected to the same Wi-Fi network and you're within range.
   - Your printer supports **AirPrint**.
5. Tap the **Plus (+)** sign to indicate the number of copies you want to print.
6. Tap **Print**.

To view a print job:
1. Tap the **Action** button.

The Action menu displays.
2. Tap the **Print** button.
3. Tap the item whose information you want to view.

The Print Summary window displays, with information about that item.
To cancel a print job:

1. Tap the Action button.
The Action menu displays.
2. Tap the **Print** button.
3. Tap the item whose print job you want to cancel.
The Print Summary window displays, with information about that item.

<table>
<thead>
<tr>
<th>Document</th>
<th>Photo</th>
</tr>
</thead>
<tbody>
<tr>
<td>Printer</td>
<td>HP Deskjet</td>
</tr>
<tr>
<td>Copies</td>
<td>1</td>
</tr>
<tr>
<td>Options</td>
<td>Single-sided, 4 x 6 inches</td>
</tr>
<tr>
<td>Started</td>
<td>Today, 9:41 AM</td>
</tr>
<tr>
<td>Status</td>
<td>Printing 1 of 1...</td>
</tr>
</tbody>
</table>
4. Tap **Cancel Printing**.

The system cancels the print job.
About Trusted Sites

The higher your web protection levels, the more the system will give you notification about malicious sites that you must deal with manually. For more information about web protection levels, see *Using Secure Web Browsing on page 4.*

<table>
<thead>
<tr>
<th>Suspicious Website Blocked</th>
<th>BadSite.com</th>
</tr>
</thead>
<tbody>
<tr>
<td>This website is high risk.</td>
<td></td>
</tr>
</tbody>
</table>

- **Continue to site**
- **Never block this site**
- **Go back**

When you select *Never block this site*, the system ignores the alert and proceeds to the site.

SecureWeb remembers your decision and does not alert you again when you attempt to open this website. If you select this option, the site is added to your list of Trusted Sites.

To view your list of Trusted Sites, while logged in to SecureWeb, tap the *Webroot* icon, then tap *Trusted Sites.*
The system displays your list of trusted sites.
Chapter 1: WSA Mobile SecureWeb for iOS User Guide

3:50 PM 91% W

Search

Go to Site

Trusted Sites

Goodreads

imdb.com

http://billnye.com/

weather.com
Chapter 2: WSA Mobile SecureWeb for iOS Support

For more information about Webroot support, see the following topic:

Accessing Technical Support ................................................................. 101
Accessing Technical Support

Webroot offers a variety of support options. You can do any of the following:

- Is your Webroot subscription through Best Buy? Click here for additional support options.
- Enter a help ticket.
- Look for the answer in our online documentation.
- Look for the answer in our knowledgebase and FAQs.
- Connect to the Webroot Security for iOS forum.
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