



## **Endpoint Security & DNS Protection**

### **DNS Standalone integration with Nable N-central User Guide**

**Doc version 1.0.2**

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## What's new with version 1.0

Easy to deploy script management. Intuitive, straightforward install and uninstall DNS standalone with support for Windows®.

## SECTION 1 - Installation instructions for new users

### Obtaining the integration

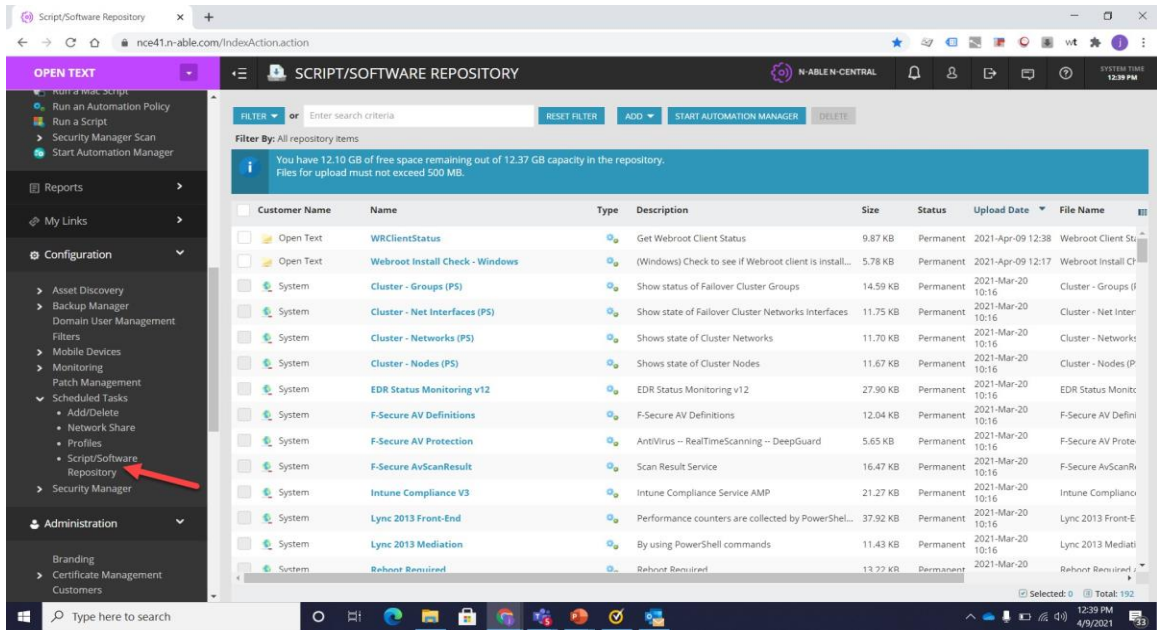
Download the compressed script files from this location:

[DNS standalone with N-able N-Central - Download link](#)

After downloading the zip file, unzip the files into any location where you want to keep the integration scripts. The following files are included in the zip.

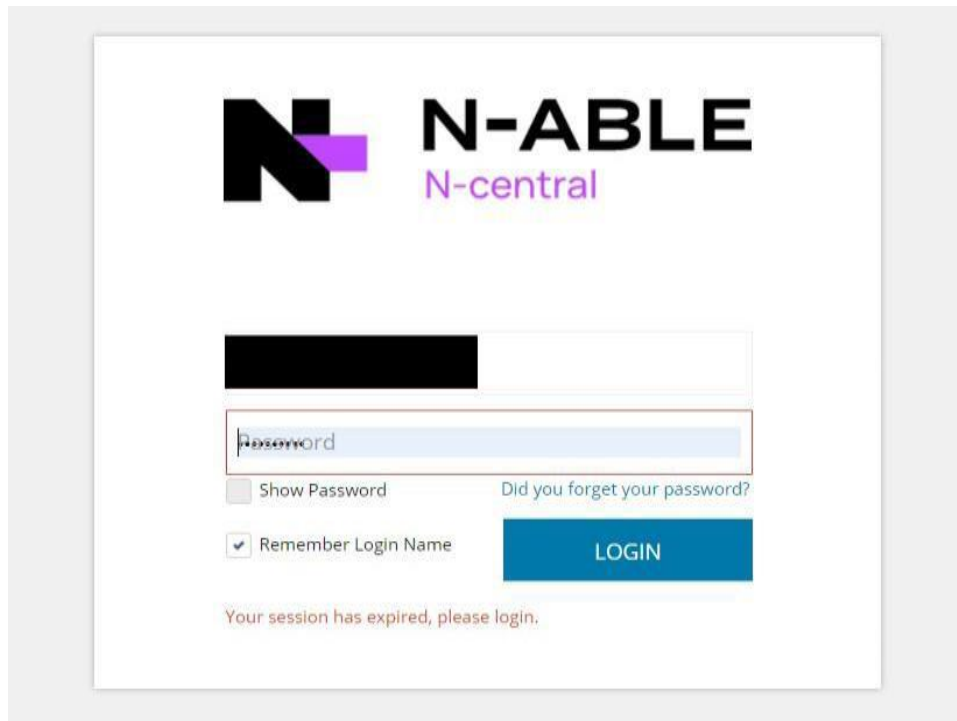
File Name	OS	Version	Function
wrdnspInstall.amp	Windows	1.0	Monitoring policy to install Webroot DNS standalone agent on devices if it has not been installed
wrdnspUninstall.amp	Windows	1.0	Monitoring policy to uninstall Webroot DNS standalone agent on devices

## DNS Standalone Integration with N-able N-central



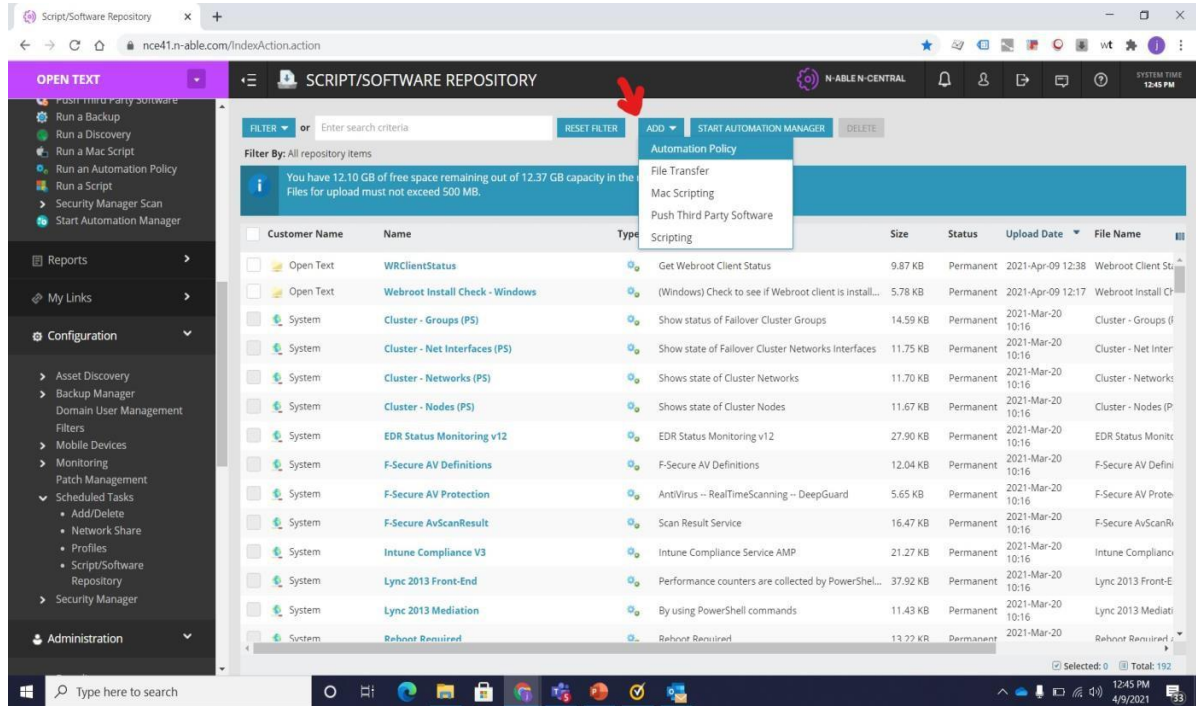
## Upload DNS Standalone integration scripts to N-ABLE repository as Automation Policy

Login to N-central as system admin

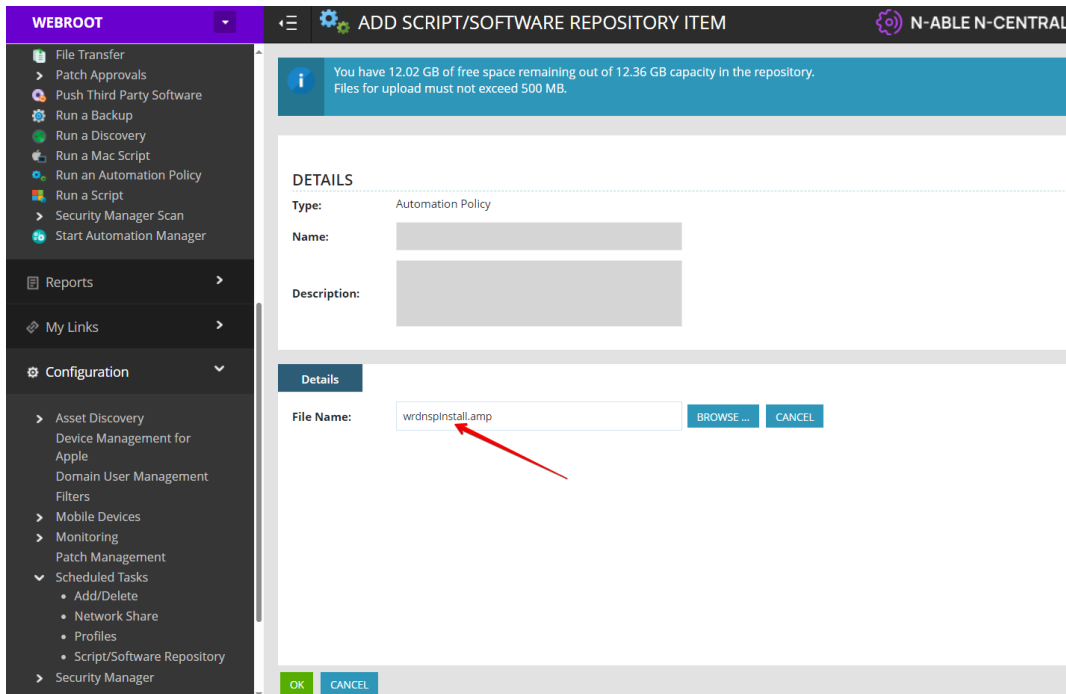


## DNS Standalone Integration with N-able N-central

Go to “Configuration -> Scheduled tasks -> Scripts/Software Repository”



Then click on “Add ->Automation Policy”



Browse for the DNS standalone install script and add it in the repository.

## DNS Standalone Integration with N-able N-central

After you click OK, the selected script will be available as an automation policy in the N-able repository.

**WEBROOT** | **SCRIPT/SOFTWARE REPOSITORY** | N-ABLE N-CENTRAL

Filter By: All repository items

You have 12.02 GB of free space remaining out of 12.36 GB capacity in the repository. Files for upload must not exceed 500 MB.

Customer Name	Name	Type	Description	Size	Status	Upload Date
Webroot	Install Webroot Mac Agent	Script	using InstallMacWSA2 script	2.82 KB	Permanent	2023-Aug-24 12:26
Webroot	Webroot Check Client Status - Mac	Script	Returns five (5) values: 1. Is the device managed? ...	177.00 Bytes	Permanent	2023-Aug-08 12:39
Webroot	Webroot Client Alert - Windows version 1.0	Script	(Windows) Check Webroot Client status for active ...	6.92 KB	Permanent	2021-Jul-26 20:12
Webroot	Webroot Client Auto Install - Windows version 1.0	Script	Check to see if Webroot Client is already installed...	9.13 KB	Permanent	2021-Jul-26 20:12
Webroot Integration	Webroot Client Auto Install - Windows version 1.0 (1)	Script	Check to see if Webroot Client is already installed...	9.02 KB	Permanent	2023-Apr-19 12:21
Webroot	Webroot Client Poll version 1.0	Script	update webroot client with definition manual poo...	6.21 KB	Permanent	2022-Mar-17 00:55
Webroot	Webroot client scan - Windows version 1.0	Script	(Windows) webroot client manual silent scan versi...	7.37 KB	Permanent	2021-Jul-26 20:13
Webroot	Webroot Client Status version 1.0	Script	Get Webroot Client Status version 1.0	10.00 KB	Permanent	2021-Jul-26 20:13
Webroot	Webroot Client Status version 1.0 (1)	Script	Get Webroot Client Status version 1.0	9.82 KB	Permanent	2022-Jan-11 19:46
Webroot	Webroot DNS Standalone Agent Install - Windows version 1.0	Script	Installs the Webroot DNS Standalone agent.	11.23 KB	Permanent	2024-Feb-08 17:49
Webroot	Webroot DNS Standalone Agent Uninstall - Windows version 1.0	Script	Uninstall Webroot DNSP standalone agent	6.20 KB	Permanent	2024-Feb-08 15:26
Webroot	Webroot Install Check - Mac	Script	(Mac) Check to see if Webroot client is installed.	269.00 Bytes	Permanent	2023-Aug-08 12:36
Webroot	Webroot Install Check - Windows version 1.0	Script	(Windows) Check to see if Webroot client is install...	5.92 KB	Permanent	2021-Jul-26 20:13

Note that the Automation policy will have “Keycode” as the input parameter and “Keycode” and “results” as the output parameters.

**WEBROOT** | **EDIT SCRIPT/SOFTWARE REPOSITORY ITEM** | N-ABLE N-CENTRAL

You have 12.02 GB of free space remaining out of 12.36 GB capacity in the repository. Files for upload must not exceed 500 MB.

**DETAILS**

Type: Automation Policy

Name: Webroot DNS Standalone Agent Install - Windows version

Description: Installs the Webroot DNS Standalone agent.

**Details** | Audit Log

Name	Display	Type	Value
keycode	Keycode	string	

**Output Parameters:**

Name	Display	Type	Value
keycodeout	Keycode	string	Run PowerShell Script
results	results	string	Run PowerShell Script

CANCEL

## DNS Standalone Integration with N-able N-central

Follow the above steps again to add the DNSP Standalone Uninstall script as an Automation policy.

**WEBROOT** **ADD SCRIPT/SOFTWARE REPOSITORY ITEM** **N-ABLE N-CENTRAL**

You have 12.02 GB of free space remaining out of 12.36 GB capacity in the repository.  
Files for upload must not exceed 500 MB.

**DETAILS**

Type: Automation Policy

Name:

Description:

**Details**

File Name: wdrnspUninstall.lamp **BROWSE ...** **CANCEL**

**OK** **CANCEL**

**WEBROOT** **SCRIPT/SOFTWARE REPOSITORY** **N-ABLE N-CENTRAL**

FILTER or web **RESET FILTER** **ADD** **START AUTOMATION MANAGER** **DELETE**

Filter By: All repository items

You have 12.02 GB of free space remaining out of 12.36 GB capacity in the repository.  
Files for upload must not exceed 500 MB.

	Customer Name	Name	Type	Description	Size	Status	Upload Date
<input type="checkbox"/>	System	Change IE Homepage		This script will change the homepage in Internet E...	1.16 KB	Permanent	2012-Sep-05 11:18
<input type="checkbox"/>	Webroot	Install Webroot Mac Agent		using installMacWSA2 script	2.82 KB	Permanent	2023-Aug-24 12:26
<input type="checkbox"/>	Webroot	Webroot Check Client Status - Mac		Returns five (5) values: 1. Is the device managed? ...	177.00 Bytes	Permanent	2023-Aug-08 12:39
<input type="checkbox"/>	Webroot	Webroot Client Alert - Windows version 1.0		(Windows) Check Webroot Client status for active ...	6.92 KB	Permanent	2021-Jul-26 20:12
<input type="checkbox"/>	Webroot	Webroot Client Auto Install - Windows version 1.0		Check to see if Webroot Client is already installed....	9.13 KB	Permanent	2021-Jul-26 20:12
<input type="checkbox"/>	Webroot Integrations	Webroot Client Auto Install - Windows version 1.0 (1)		Check to see if Webroot Client is already installed....	9.02 KB	Permanent	2023-Apr-19 12:21
<input type="checkbox"/>	Webroot	Webroot Client Poll version 1.0		update webroot client with definition manual poo...	6.21 KB	Permanent	2022-Mar-17 00:55
<input type="checkbox"/>	Webroot	Webroot client scan - Windows version 1.0		(Windows) webroot client manual silent scan versi...	7.37 KB	Permanent	2021-Jul-26 20:13
<input type="checkbox"/>	Webroot	Webroot Client Status version 1.0		Get Webroot Client Status version 1.0	10.00 KB	Permanent	2021-Jul-26 20:13
<input type="checkbox"/>	Webroot	Webroot Client Status version 1.0 (1)		Get Webroot Client Status version 1.0	9.82 KB	Permanent	2022-Jan-11 19:46
<input type="checkbox"/>	Webroot	Webroot DNS Standalone Agent Install - Windows version 1.0		Installs the Webroot DNS Standalone agent.	11.28 KB	Permanent	2024-Mar-11 11:30
<input type="checkbox"/>	Webroot	Webroot DNS Standalone Agent Uninstall - Windows version 1.0		Uninstall Webroot DNSP standalone agent.	6.20 KB	Permanent	2024-Feb-08 15:26
<input type="checkbox"/>	Webroot	Webroot Install Check - Mac		(Mac) Check to see if Webroot client is installed.	269.00 Bytes	Permanent	2023-Aug-08 12:36
<input type="checkbox"/>	Webroot	Webroot Install Check - Windows version 1.0		(Windows) Check to see if Webroot client is install...	5.92 KB	Permanent	2021-Jul-26 20:13

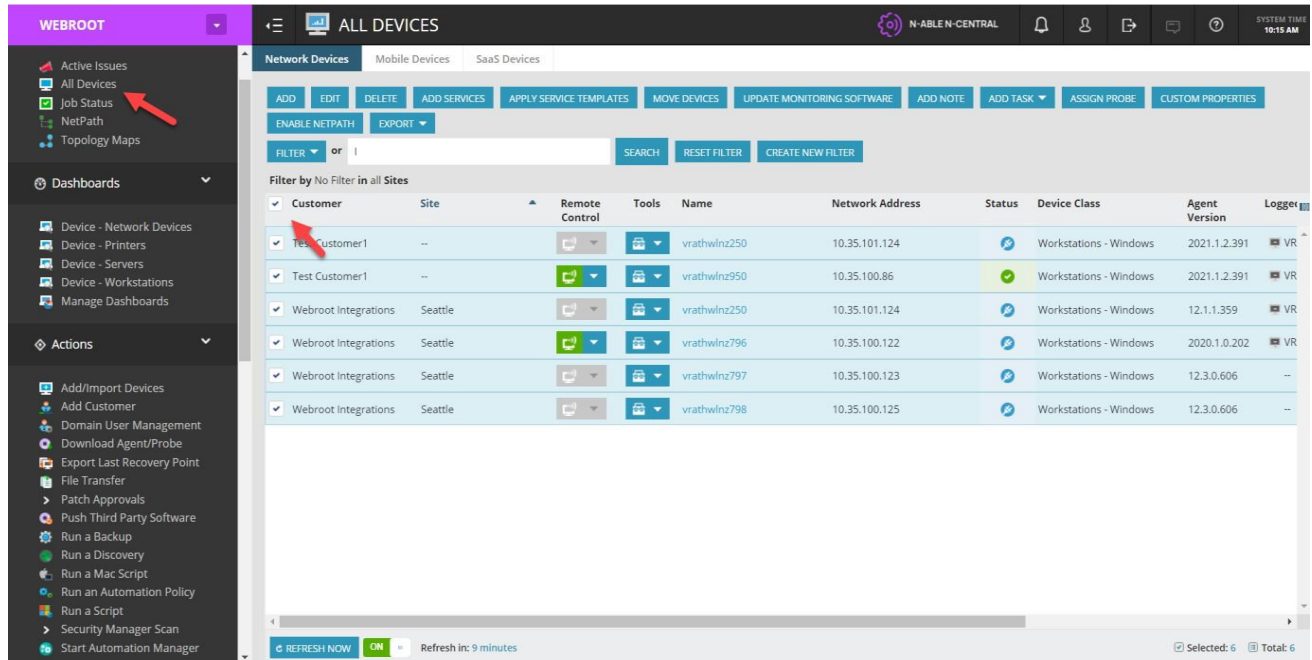
**Select**

## SECTION 2 – Reference guide for new users

### Guide A. How to create a scheduled task to run DNS Standalone agent installation.

Log in to N-central RMM console as account admin user.

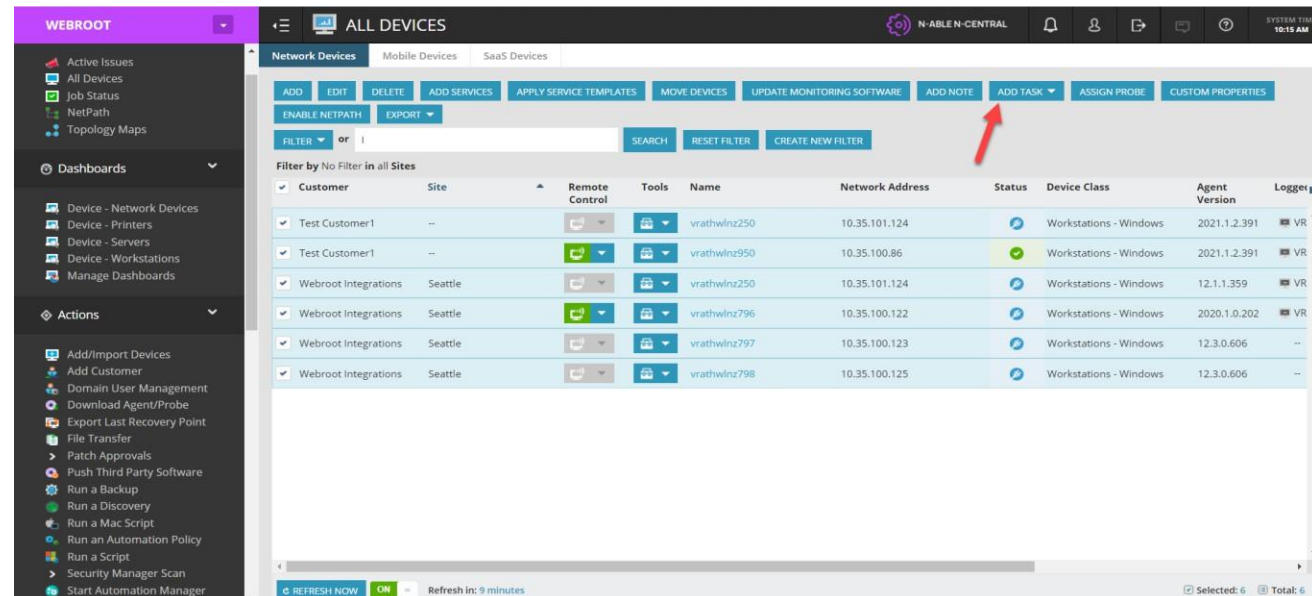
From the menu on the left side navigate to “Views->All Devices”



The screenshot shows the N-able N-central console interface. On the left sidebar, the 'All Devices' link is highlighted with a red arrow. The main panel displays the 'All Devices' view, showing a table of devices. The table has columns for Customer, Site, Remote Control, Tools, Name, Network Address, Status, Device Class, Agent Version, and Logger. The table lists several devices, including 'Test Customer1' and 'Webroot Integrations'.

Customer	Site	Remote Control	Tools	Name	Network Address	Status	Device Class	Agent Version	Logger
Test Customer1	--			vrathwlnz250	10.35.101.124		Workstations - Windows	2021.1.2.391	VR
Test Customer1	--			vrathwlnz950	10.35.100.86		Workstations - Windows	2021.1.2.391	VR
Webroot Integrations	Seattle			vrathwlnz250	10.35.101.124		Workstations - Windows	12.1.1.359	VR
Webroot Integrations	Seattle			vrathwlnz796	10.35.100.122		Workstations - Windows	2020.1.0.202	VR
Webroot Integrations	Seattle			vrathwlnz797	10.35.100.123		Workstations - Windows	12.3.0.606	--
Webroot Integrations	Seattle			vrathwlnz798	10.35.100.125		Workstations - Windows	12.3.0.606	--

Select your device(s), click on Add task, and select “Run an Automation Policy”



The screenshot shows the N-able N-central console interface. On the left sidebar, the 'All Devices' link is highlighted with a red arrow. The main panel displays the 'All Devices' view, showing a table of devices. The table has columns for Customer, Site, Remote Control, Tools, Name, Network Address, Status, Device Class, Agent Version, and Logger. The table lists several devices, including 'Test Customer1' and 'Webroot Integrations'. A red arrow points to the 'ADD TASK' button in the top right corner of the main panel.

Customer	Site	Remote Control	Tools	Name	Network Address	Status	Device Class	Agent Version	Logger
Test Customer1	--			vrathwlnz250	10.35.101.124		Workstations - Windows	2021.1.2.391	VR
Test Customer1	--			vrathwlnz950	10.35.100.86		Workstations - Windows	2021.1.2.391	VR
Webroot Integrations	Seattle			vrathwlnz250	10.35.101.124		Workstations - Windows	12.1.1.359	VR
Webroot Integrations	Seattle			vrathwlnz796	10.35.100.122		Workstations - Windows	2020.1.0.202	VR
Webroot Integrations	Seattle			vrathwlnz797	10.35.100.123		Workstations - Windows	12.3.0.606	--
Webroot Integrations	Seattle			vrathwlnz798	10.35.100.125		Workstations - Windows	12.3.0.606	--



## DNS Standalone Integration with N-able N-central

The screenshot shows the N-able N-central interface. On the left is a sidebar with 'Views', 'Dashboards', and 'Actions' sections. The main area is titled 'ALL DEVICES' and shows a table of 'Network Devices'. The 'ADD TASK' button is highlighted with a red arrow, and its dropdown menu is open, showing options like 'File Transfer', 'Push Third Party Software', 'Run a Mac Script', 'Run an Automation Policy' (highlighted), 'Security Manager Scan', 'Maintenance', and 'Patch Management'. Below the table, there are buttons for 'REFRESH NOW', 'ON', and 'Refresh In: 10 minutes'. The table has columns for 'Customer', 'Site', 'Remote Control', 'Tools', 'Name', 'Network Address', and 'Agent Version'.

Customer	Site	Remote Control	Tools	Name	Network Address	Agent Version
Test Customer1	--			vrathwlnz250	10.35.101.124	2021.1.2.391
Test Customer1	--			vrathwlnz950	10.35.100.86	2024.1.0.17

On the next window, select the “Webroot DNS Standalone Agent install” as the Repository Item.

Note that this automation policy needs the keycode as an input parameter. The keycode can either be supplied manually here or it can be passed on as an Organization level custom property.

Please see [Guide B](#) for the steps to define a custom property.

The screenshot shows the 'AUTOMATION POLICY TASK' configuration window. The 'Task Name' is 'WR DNS Install'. The 'Enabled' checkbox is checked. The 'Details' tab is selected, showing 'CREDENTIALS' and 'AUTOMATION POLICY' sections. The 'Repository Item' is 'Webroot DNS Standalone Agent Install - Windows ve'. The 'Description' is 'Installs the Webroot DNS Standalone agent.' and the 'File Name' is 'wrdsnplinstall.amp'. The 'INPUT PARAMETERS' section shows 'Keycode' with a dropdown menu set to 'WRKeyCode'. The 'OUTPUT PARAMETERS' section is empty. At the bottom are 'SAVE' and 'CANCEL' buttons.

## DNS Standalone Integration with N-able N-central

To provide a schedule for this Automation policy, click on the “Schedule tab” and select the schedule of your choice.

The screenshot shows the 'AUTOMATION POLICY TASK' configuration page in N-able N-central. The 'Task Name' is 'WR DNS Install'. The 'Schedule' tab is selected. The 'Type' is set to 'Now'. The 'Execution Timeout' is 1 hour. The 'Set device into downtime during task execution' checkbox is unchecked. The 'MISSED EXECUTIONS' section shows 'Run' set to 'As soon as possible, if the machine is offline at the specified time'. The 'Settings for running task as soon as possible' section shows 'Run this task as soon as possible, up to: 1 days in the future' and 'Time to wait after boot before running: 15 minutes'. The 'SAVE' button is highlighted with a red box.

From the “Notification tab”, select how you would like to be notified about the automation policy.

The screenshot shows the 'AUTOMATION POLICY TASK' configuration page in N-able N-central, with the 'Notifications' tab selected. The 'Task Name' is 'WR DNS Install'. The 'Notify On' section has 'Success' checked. The 'Recipients' section shows a list of recipients found and a list of selected recipients. The 'SAVE' button is highlighted with a red box.

DNS Standalone Integration with N-able N-central

After this step, click on “Save”, then you should see the task is scheduled on your scheduled task dashboard.

WEBROOT

Views

Active Issues

All Devices

Job Status

NetPath

Topology Maps

Dashboards

Device - Network Devices

Device - Printers

Device - Servers

Device - Workstations

Manage Dashboards

Actions

Add/Import Devices

Add Customer

Domain User Management

Download Agent/Probe

Export Last Recovery Point

File Transfer

SCHEDULED TASKS

N-ABLE N-CENTRAL

Scheduled Tasks

Profile Based Tasks

Direct Support Tasks

FILTER

RESET FILTER

ADD

DELETE

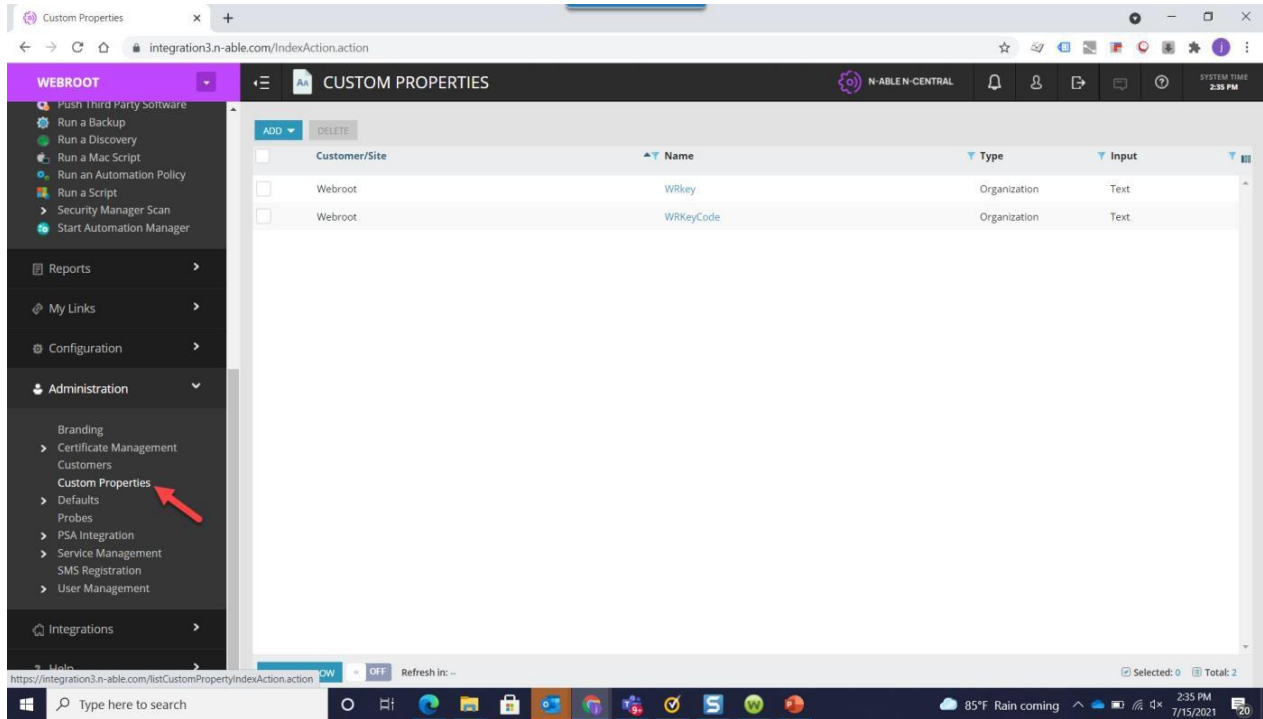
ENABLE

DISABLE

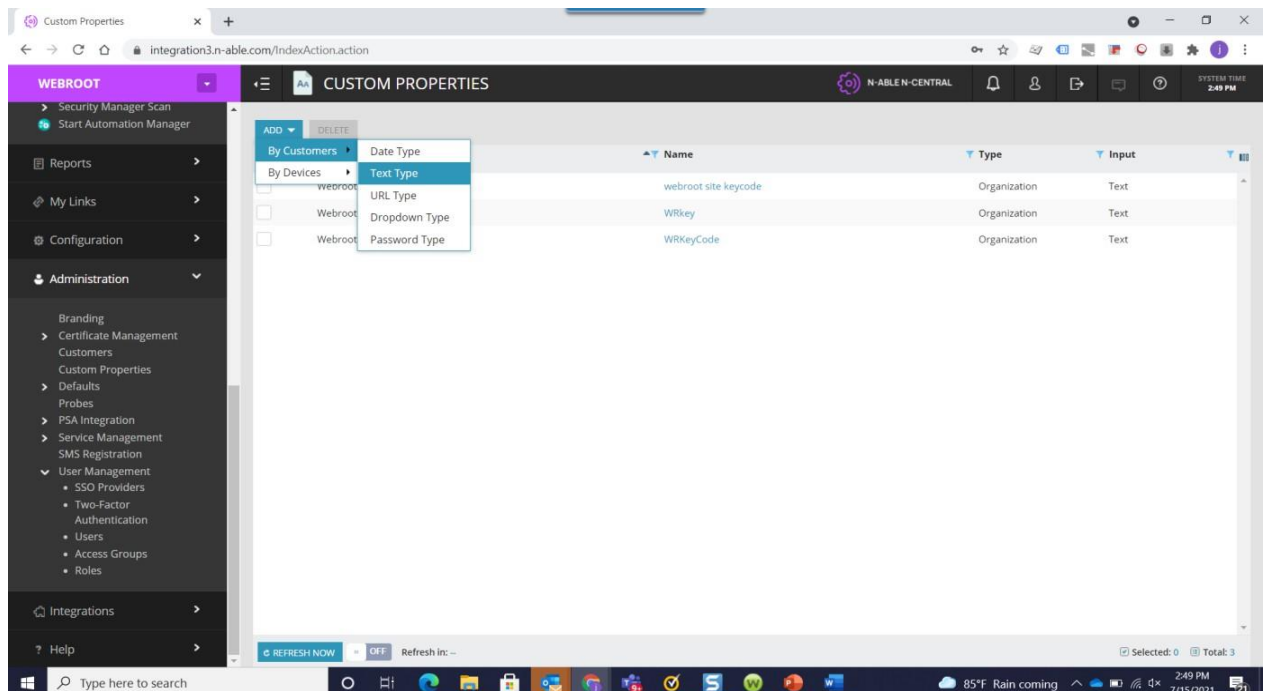
Customer	Site	Name	Type	Enabled
--	--	WR DNS uninstall		
Test Customer1	--	WR DNS uninstall		
--	--	WR DNS Install		
Test Customer1	--	WR DNS Install		
Webroot Integrations	--	Automation Policy - 2024-03-14 05h43m32s		
KB_Testing_1	--	Automation Policy - 2024-02-21 15h28m15s		
KB_Testing_1	--	Automation Policy - 2024-02-21 15h13m51s		
KB_Testing_1	--	Automation Policy - 2024-02-21 15h10m53s		

## Guide B: How to create a custom property to execute DNS standalone installation automation policy.

To create a custom property for the Webroot Site Key, go to “Administration->Custom Property”, then click on “Add”.

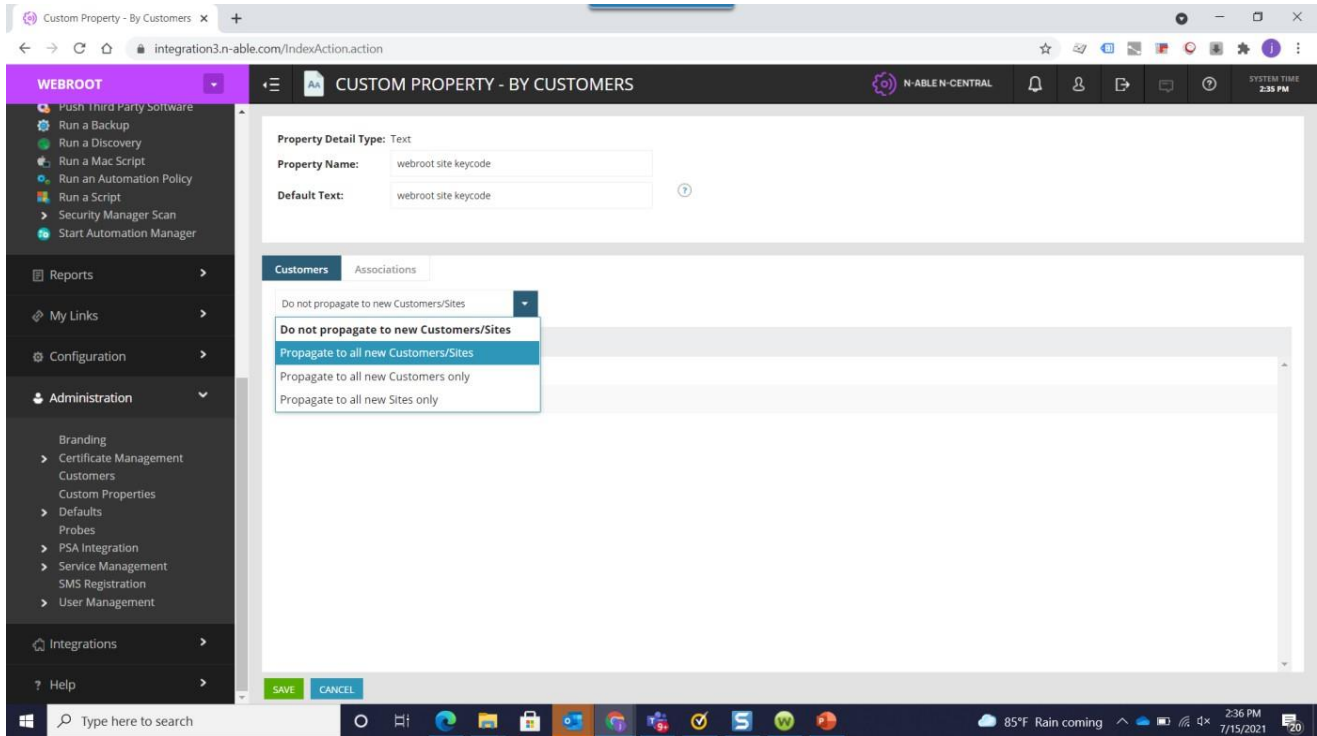


Then add a “Text Type property” By Customers

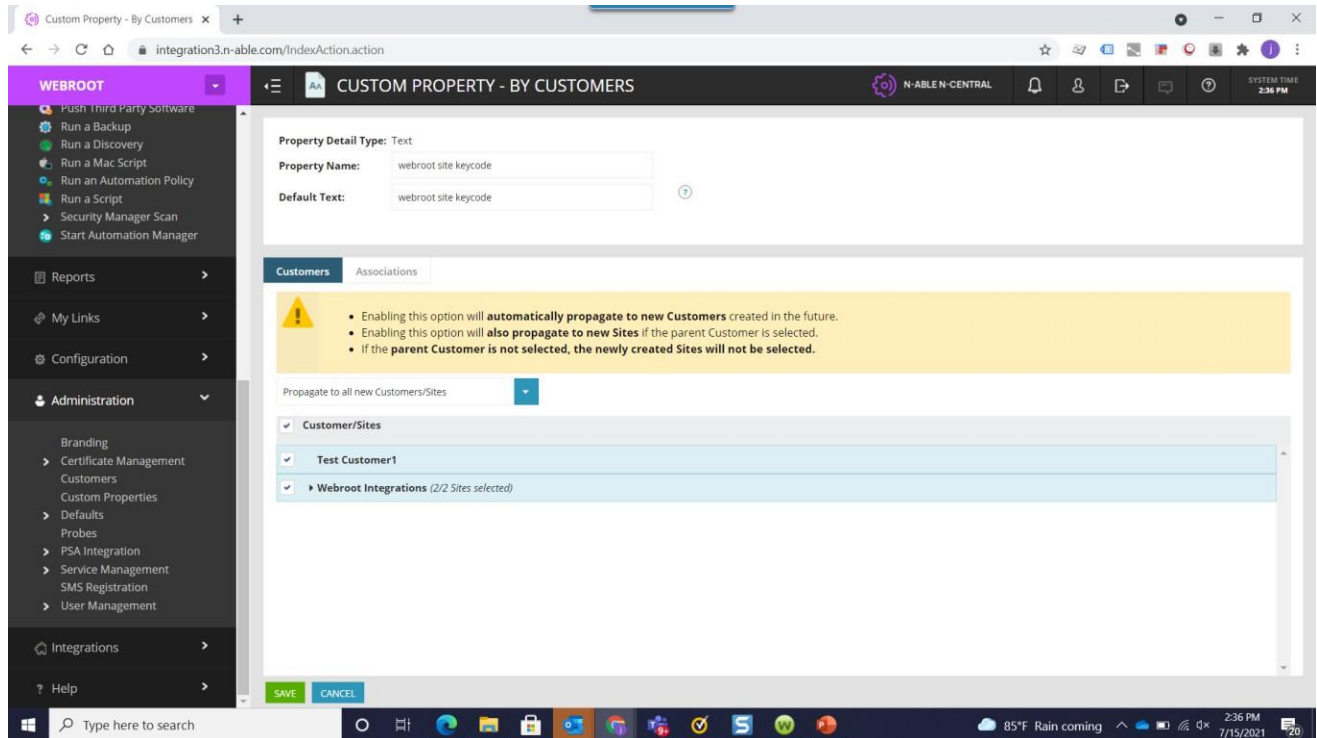


## DNS Standalone Integration with N-able N-central

Name the property name to be “Webroot Site Keycode” and enter a default value for the “Default Text”, you can enter your Webroot site keycode if you choose to.

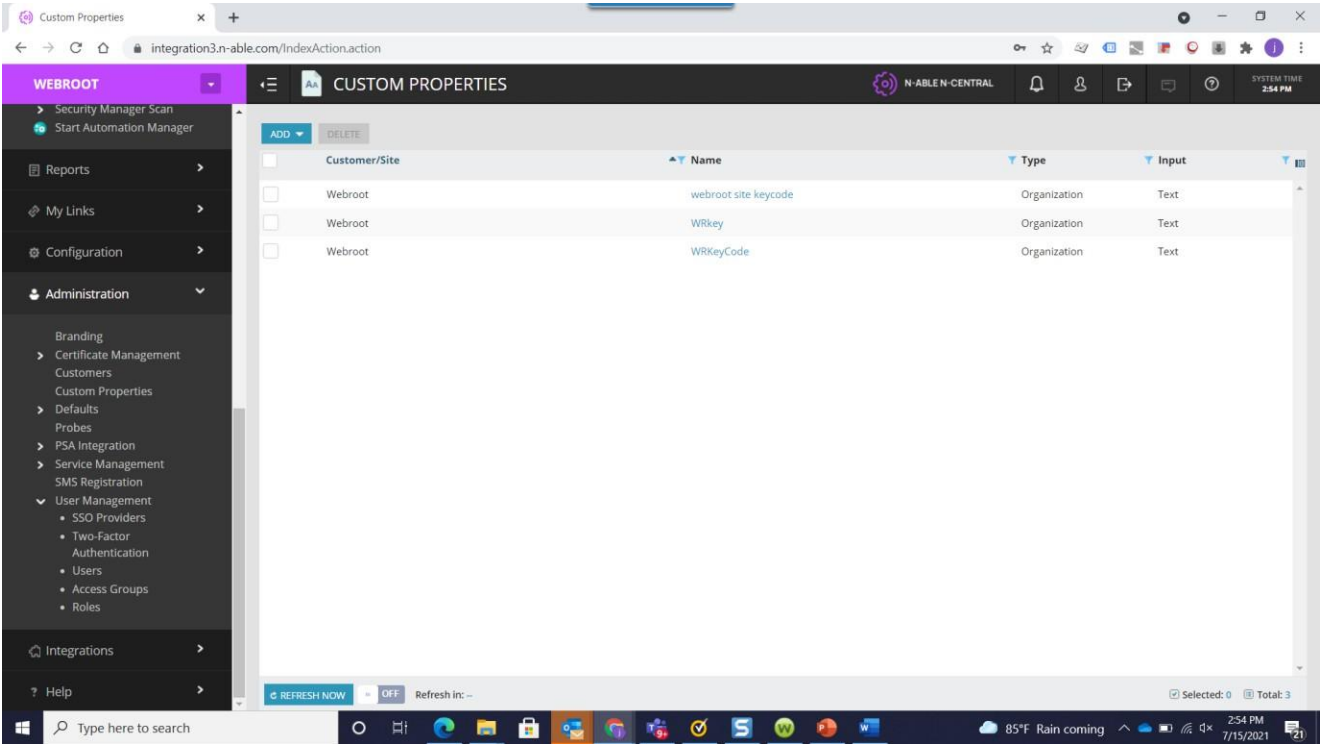


You can choose to have the property value propagate to all new customers and sites or just new customers or just new sites. After picking which existing sites you want to propagate this value to, click “Save” to save this custom property.



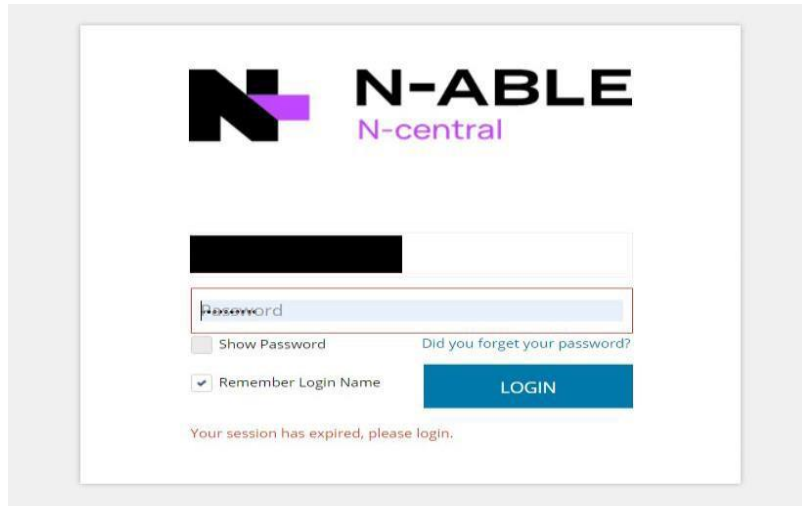
DNS Standalone Integration with N-able N-central

Then you should see all the custom property you have created.



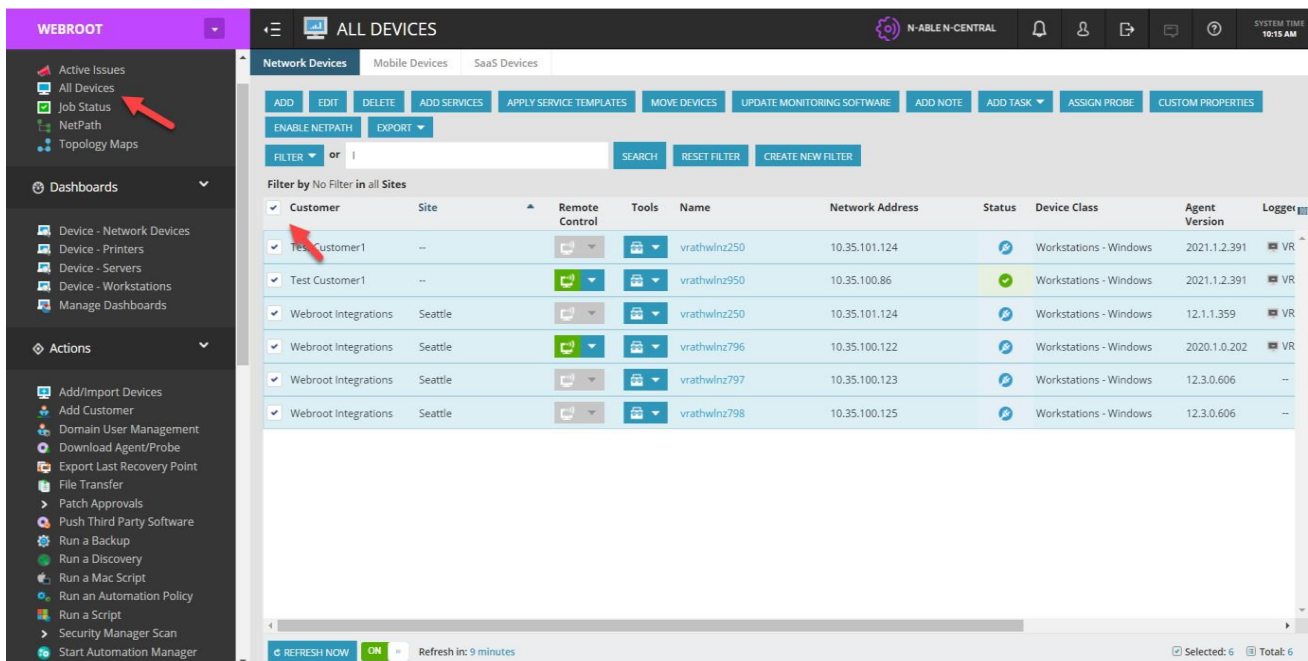
## Guide C: How to create a scheduled task to run DNS Standalone agent uninstallation

Log in to N-central RMM console as account admin user.



From the menu on the left side navigate to “Views->All Devices”

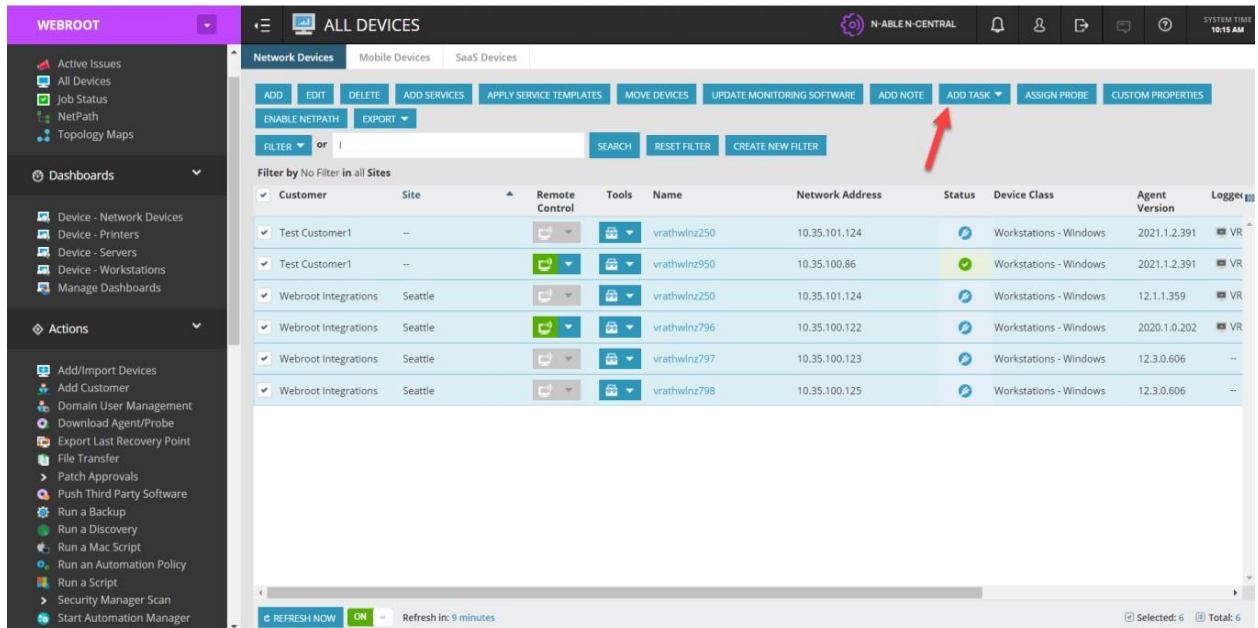
Then click on the “Add Task and select run an Automation Policy”

The screenshot shows the N-able N-central console interface. On the left is a sidebar with a 'WEBROOT' header and a menu. A red arrow points to 'Job Status' under 'All Devices'. The main area is titled 'ALL DEVICES' and shows a table of network devices. The table has columns for Customer, Site, Remote Control, Tools, Name, Network Address, Status, Device Class, Agent Version, and Logger. The first row is highlighted with a red arrow pointing to the 'Test Customer1' entry. The table lists several devices, including 'Test Customer1' and 'Webroot Integrations' in Seattle. At the bottom, there are buttons for 'REFRESH NOW' and 'Refresh in: 9 minutes', and a status bar showing 'Selected: 6' and 'Total: 6'.



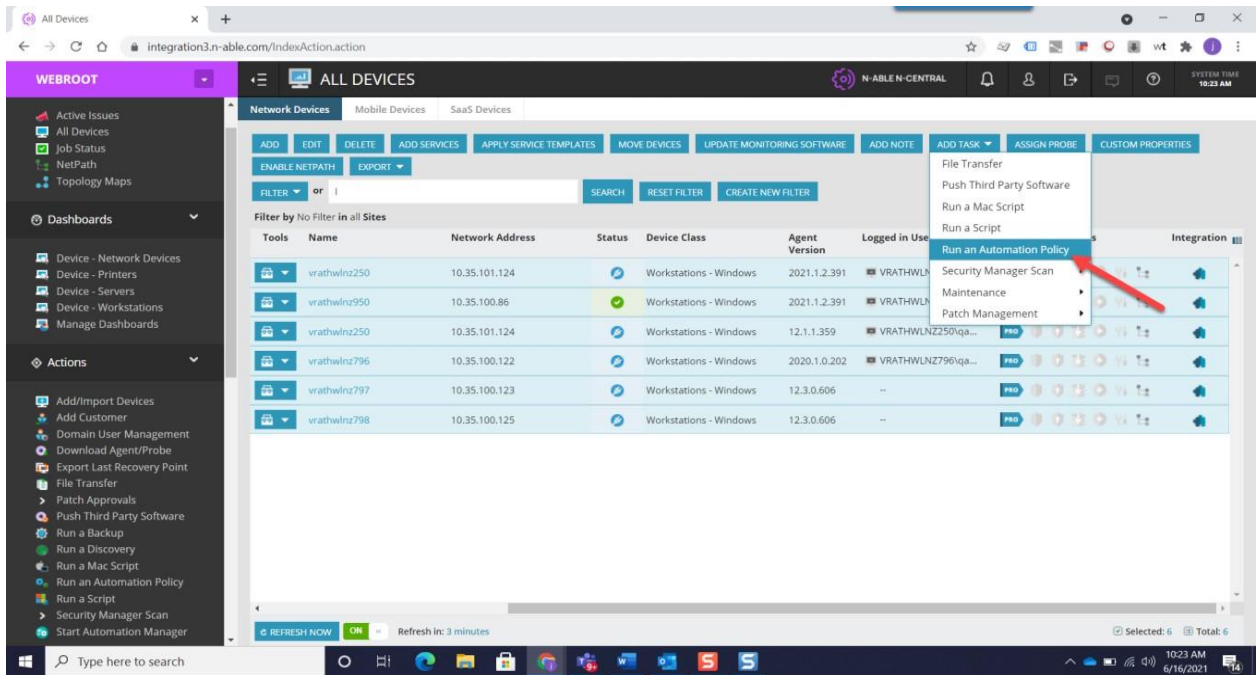
## DNS Standalone Integration with N-able N-central

Click on Add task, and select “Run an Automation Policy”



The screenshot shows the N-able N-central interface. On the left is a sidebar with a 'WEBROOT' header and a list of navigation items including 'Active Issues', 'All Devices', 'Job Status', 'NetPath', 'Topology Maps', 'Dashboards', and 'Actions'. The main area is titled 'ALL DEVICES' and shows a table of network devices. A red arrow points to the 'ADD TASK' button in the top navigation bar.

Customer	Site	Remote Control	Tools	Name	Network Address	Status	Device Class	Agent Version	Logger
Test Customer1	--			vrathwlnz250	10.35.101.124		Workstations - Windows	2021.1.2.391	VR
Test Customer1	--			vrathwlnz950	10.35.100.86		Workstations - Windows	2021.1.2.391	VR
Webroot Integrations	Seattle			vrathwlnz250	10.35.101.124		Workstations - Windows	12.1.1.359	VR
Webroot Integrations	Seattle			vrathwlnz796	10.35.100.122		Workstations - Windows	2020.1.0.202	VR
Webroot Integrations	Seattle			vrathwlnz797	10.35.100.123		Workstations - Windows	12.3.0.606	--
Webroot Integrations	Seattle			vrathwlnz798	10.35.100.125		Workstations - Windows	12.3.0.606	--



The screenshot shows the N-able N-central interface with the 'ADD TASK' dropdown menu open. A red arrow points to the 'Run an Automation Policy' option in the menu. The menu also includes options like 'File Transfer', 'Push Third Party Software', 'Run a Mac Script', 'Run a Script', 'Security Manager Scan', 'Maintenance', and 'Patch Management'.

Tools	Name	Network Address	Status	Device Class	Agent Version	Logged in User	Integration
	vrathwlnz250	10.35.101.124		Workstations - Windows	2021.1.2.391	VRATHWLN...	
	vrathwlnz950	10.35.100.86		Workstations - Windows	2021.1.2.391	VRATHWLN...	
	vrathwlnz250	10.35.101.124		Workstations - Windows	12.1.1.359	VRATHWLN...	
	vrathwlnz796	10.35.100.122		Workstations - Windows	2020.1.0.202	VRATHWLN...	
	vrathwlnz797	10.35.100.123		Workstations - Windows	12.3.0.606	--	
	vrathwlnz798	10.35.100.125		Workstations - Windows	12.3.0.606	--	



## DNS Standalone Integration with N-able N-central

On the next window, select the “Webroot DNS Standalone Agent Uninstall” as the Repository Item.

Note that the task name can be changed to a more meaningful name for reference.

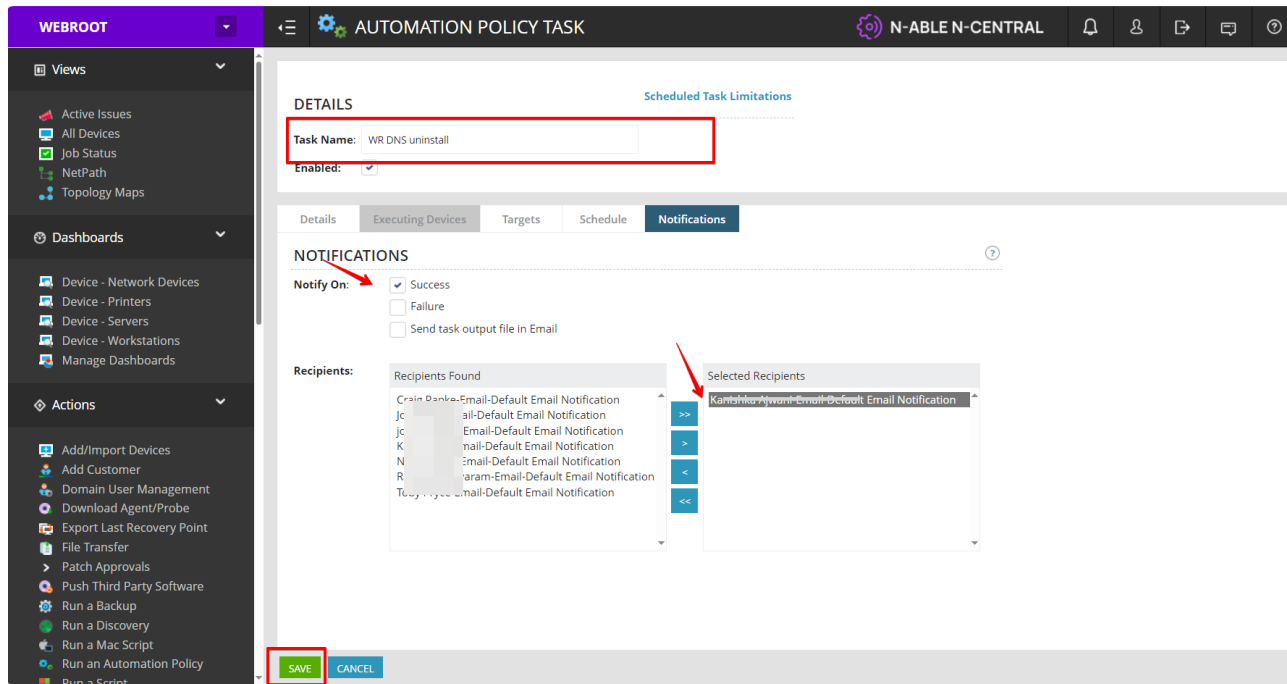
The screenshot shows the 'Automation Policy Task' configuration window in N-able N-Central. The 'Details' tab is active. The 'Task Name' field is highlighted with a red box and contains the text 'WR DNS uninstall'. The 'Enabled' checkbox is checked. The 'Credentials' section shows 'Use LocalSystem credentials' selected. The 'Automation Policy' section shows the 'Repository Item' dropdown set to 'Webroot DNS Standalone Agent Uninstall - Windows'. The 'Description' is 'Uninstall Webroot DNSP standalone agent' and the 'File Name' is 'wrdnspluninstall.amp'. At the bottom, there are 'SAVE' and 'CANCEL' buttons.

To provide a schedule for this Automation policy, click on the “Schedule tab” and select the schedule of your choice.

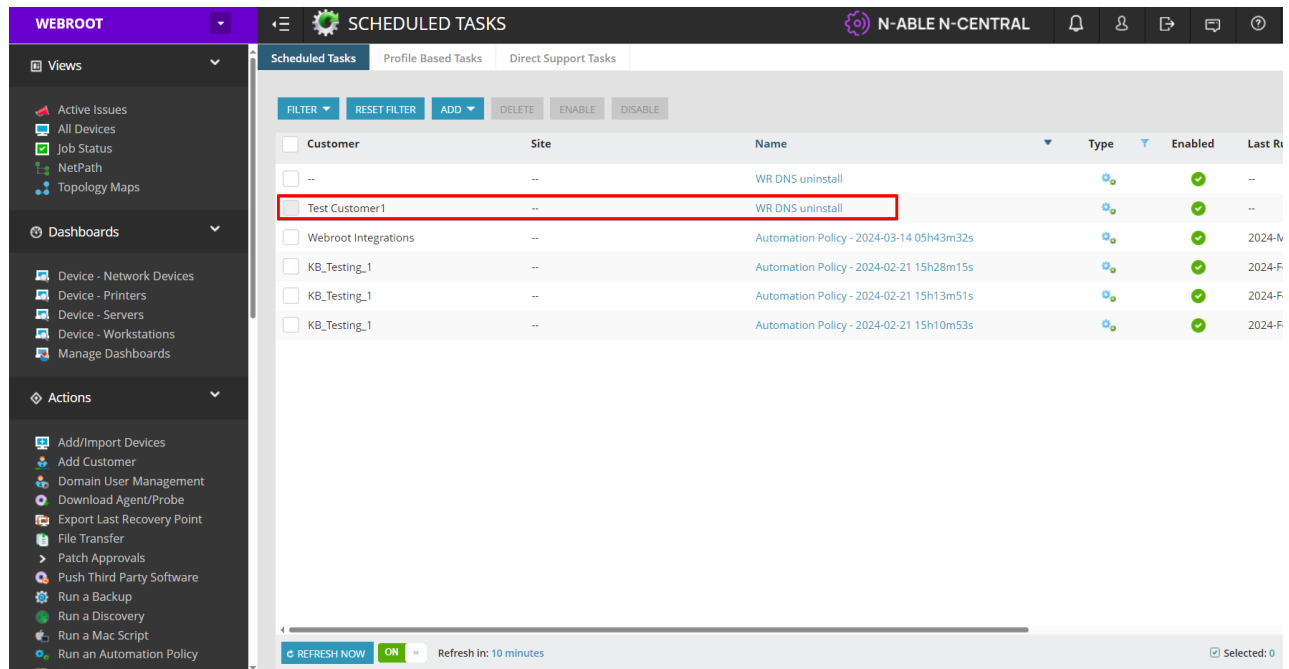
The screenshot shows the 'Automation Policy Task' configuration window in N-able N-Central, now with the 'Schedule' tab selected. The 'Task Name' field is still highlighted with a red box. The 'Schedule' section is expanded, showing 'Type' set to 'Now'. The 'Execution Timeout' is set to 1 hour. The 'Set device into downtime during task execution' checkbox is unchecked. The 'MISSED EXECUTIONS' section is visible, with 'Time to run' set to 'Run' and 'Only at the specified time' selected. The 'Settings for running task as soon as possible' section shows 'Run this task as soon as possible, up to:' set to 1 day and 'Time to wait after boot before running:' set to 15 minutes. At the bottom, there are 'SAVE' and 'CANCEL' buttons.

## DNS Standalone Integration with N-able N-central

From the “Notification tab”, select how you would like to be notified about the automation policy.



After this step, click on “Save”, then you should see the task is scheduled on your scheduled task dashboard.



## SECTION 4 – How to get help

### Help

- **Customer Support** – Open a ticket here:  
<https://mysupport.webrootanywhere.com/supportwelcome.aspx>
- **Webroot Community** – The Go to Webroot Community button opens the systems default browser to: <https://community.webroot.com/>